



SIB 61 06 20

2020-07-23

TAILGATE MALFUNCTION WHEN OPENING OR CLOSING.

This Service Information Bulletin (Revision 2) replaces SI B61 06 20 **dated March 2020**.

What's New (Specific text highlighted):

- Warranty Information section updated

MODEL

E-Series	Model Description	Production Date
F44	2 Series Gran Coupe	November 1, 2019 - January 15, 2020
F48	X1 Sports Activity Vehicle	July 1, 2019 – January 15, 2020

SITUATION

Customer may complaint of any the following scenarios:

- When operating the tailgate by using any of the tailgate buttons, the movement stops
- Tailgate opens when the remote control is within the proximity of the rear of the vehicle, and a second person opens any of the doors using the outside door handle
- Tailgate opens again immediately after closing

CAUSE

Erroneous ground signal set by the contactless tailgate opening control unit (smart-opener).

CORRECTION

Retrofit the vehicle tailgate smart opener Gen 2.5 to Gen 2.0

PROCEDURE**F44 Vehicles:**

1. Perform the vehicle test using ISTA and work through the corresponding test modules.

Was the root cause found using ISTA?

YES: No further action required.

NO: proceed to next Step.

2. Replace smart opener control unit and sensors with Gen2.0

3. Program vehicle using ISTA **4.22.1** or higher (released on February 2020) and perform conversion of the contactless tailgate opening to Gen2.0

F48 Vehicles:

1. Perform the vehicle test using ISTA and work through the corresponding test modules.

Was the root cause found using ISTA?

YES: No further action required.

NO: proceed to next Step.

2. Replace smart opener control unit and sensors with Gen2.0

(conversion or programming is not necessary on F48 vehicles)

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

Part Number	Description	Quantity
61 35 7 932 682	Contactless tailgate opening control unit	1
61 35 7 391 043	Contactless tailgate opening lower sensor	1
61 35 7 391 042	Contactless tailgate opening upper sensor	1

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6138251500	Control unit in contactless tailgate opening / split door activation permanent malfunction
Labor Operation	Description	Labor Allowance
00 00 006	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)	Refer to AIR
Or:		
00 00 556	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)	Refer to AIR
And:		
61 21 528	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)	Refer to AIR
And, as necessary:		
61 00 006	Performing vehicle diagnosis – test module	Work Time (WT)
And:		
61 35 741	Replacing contactless trunk opening control unit (after vehicle diagnosis)	Refer to AIR

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

And, for the

F44 (2 Series Gran Coupe)

Labor Operation	Description	Labor Allowance
61 35 747	Replacing contactless trunk opening sensor line, top (rear bumper cover detached)	Refer to AIR
And:		
61 35 748	Replacing contactless trunk opening sensor line, lower (rear bumper cover detached)	Refer to AIR

Or, for the

F48 (X1 Sports Activity Vehicle)

Labor Operation	Description	Labor Allowance
66 10 000	Replacing contactless trunk opening sensor lines, top and lower (rear bumper cover detached)	4 FRU

Work time labor operation codes 61 00 006 and 66 10 000 are not considered a Main labor operations.

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), WT and repair-related explanation procedures.

And, for the

F44 (2 Series Gran Coupe Only)

Labor Operation	Description	Labor Allowance
61 00 730	Programming/encoding control unit(s)	Refer to AIR

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

During the workshop visit for this repair procedure, the F44 (2 Series Gran Coupe) vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

If you should have this situation, update the vehicle to the required I-level or higher by performing and submitting for one of these open Technical Campaigns instead.

Please be sure to also perform any additional work the campaign repairs require and/or close the remaining open programming and encoding the Campaign repairs as outlined in the corresponding Service Information Bulletin.

Only if the situation above does not apply, the additional flat rate labor operation code above to perform the programming and encoding procedure is then claimable within the work procedure and coverage guidelines described in this bulletin.

Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)

The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software I-level. If one or more control module failures occur during this programming procedure:

- Please claim this consequential control module-related repair work (including performing the IRAP Control Unit Recovery procedure first as required, refer to the SIB in AIR) under the defect code listed in this bulletin with the applicable AIR labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section

For control module failures that occurred prior to performing this programming procedure:

- When covered under an applicable limited warranty, claim the applicable test plan and the corresponding control module-related repair work using the applicable defect code and labor operations in AIR (including diagnosis with separate punch times).

Other Repairs

If other eligible and covered work is performed as a result of performing the ISTA diagnostics and related test plans, claim this work with the applicable defect code and the labor operations that are listed in AIR (including diagnosis).

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department