

SIB 54 01 20

2020-07-20

E-Series	Model Description	Production Date
G20	3 Series Sedan	November 2018 to September 2019

AFFECTED VEHICLES

This Service Action involves 28 G20 3 Series produced November 2018 to September 2019.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, or the "Service Menu" of DCSnet

SITUATION

The sunroof frame may not have been properly sealed, causing a water leak into the vehicle.

CAUSE

Improper sealing during production.

CORRECTION

Inspect the sunroof frame for proper sealing. Replace the sunroof if not properly sealed.

PROCEDURE

- 1. Open the sunroof completely.
- 2. Inspect the front corner areas of the sunroof frame as shown below. The arrow below indicates where visible sealer should be present.



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- 3. Is butyl sealer present on both sides (left and right)?
 - a. Yes: No further correction is needed.
 - b. No: Continue to step 4.
- 4. Replace the sunroof frame following repair instructions REP 54 12 646 "Replacing glass slide/tilt sunroof frame".

PARTS INFORMATION

Parts are only required for vehicles which are found to be missing butyl sealer.

For WP 2 and 4, only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim

Part Number	Description	Quantity
54 10 8 737 863	Slide/tilt sunroof frame	1
07 11 9 908 419	Flat-head screw	2
54 10 7 209 194	Screw, internal Torx	6

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below, and when the designated repair is required to be performed, the part numbers listed above:

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 69 761	Checking the slide/tilt sunroof frame (No repair is necessary)	3 FRU
Or:			
# 2	00 69 762	Checking and replacing the slide/tilt sunroof frame	46 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	1 00 03 23 7	Checking the slide/tilt sunroof frame (No repair is necessary)	5 FRU
Or:			
# 4	00 69 235	Checking and replacing the slide/tilt sunroof frame	48 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be

claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B54 01 20 WP 1), unless otherwise required by State law.

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

QUESTIONS REGARDING THIS BULLETIN

Technical inquires	Submit feedback at the top of this bulletin
Warranty inquires	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department