



Service Bulletin

Bulletin No.: 20-NA-147

Date: July, 2020

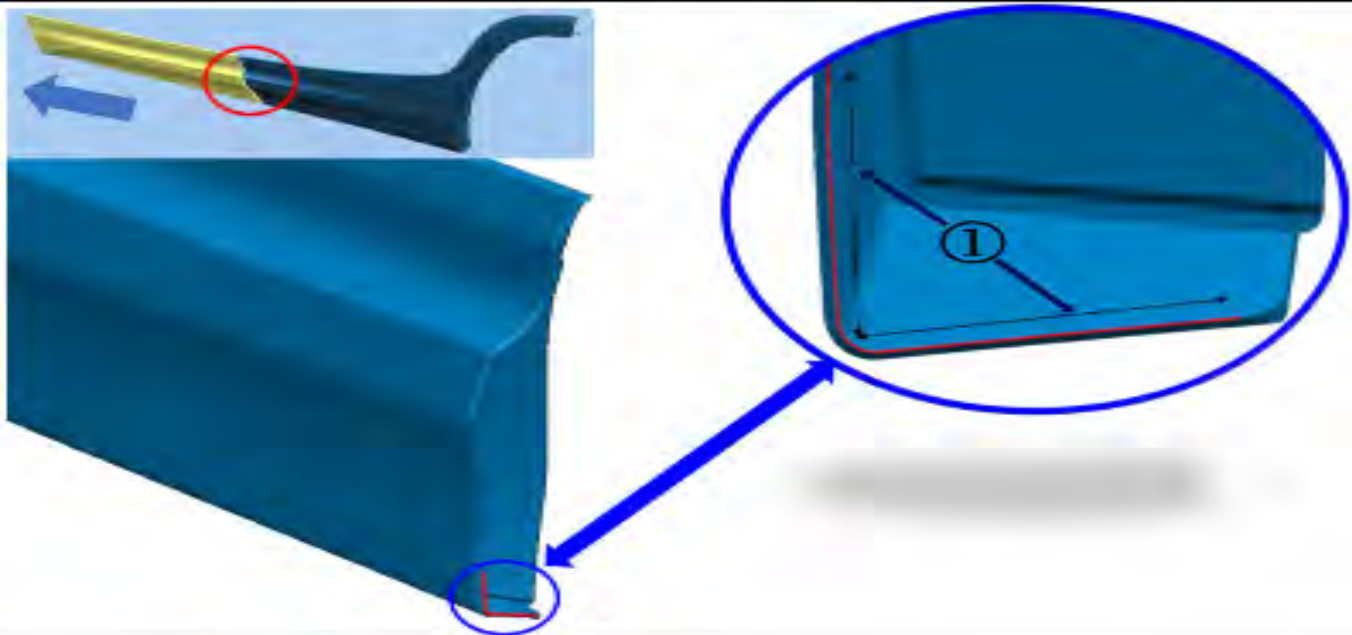
TECHNICAL

Subject: Sharp Edge on Lower Outboard Corner of a Front Side Door Lower Molding

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
GMC	Terrain	2018	2020	-	-	All	All

Involved Region or Country	North America, Middle East
Additional Options (RPOs)	—
Condition	Some customers may comment on noticing, or feeling, a sharp edge on the lower outboard corner of the front door lower molding. This condition can exist on either, or both, side front doors.
Cause	The cause of the condition may be excess flashing material created during the production process.
Correction	Inspect both sides of the vehicle to verify the condition, then repair following the steps in the Service Procedure below.

Service Procedure



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Note: DO NOT replace the front side door lower molding for this sharp edge condition.

1. Starting on either side front door, open the door and inspect the front side door lower molding at the outboard rear corner.

Note: Sand approximately an area 30 mm x 30 mm (1.20 in x 1.20 in) (1) inboard from the corner of the molding.

2. If a sharp edge is verified, using 400 - 600 grit sandpaper, very lightly sand the sharp edge surfaces of the molding, to a smooth roundness.
3. Close the door and repeat steps #1 and #2 on the opposite side.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086198*	Sand Both Front Side Door Lower Moldings at Outboard Rear Corner	0.2 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released July 22, 2020

