



# Service Bulletin

Bulletin No.: 20-NA-141

Date: July, 2020

## TECHNICAL

**Subject:** Tri-Fold Tonneau Paint Finish Fading or Discolored

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:				
		from	to	from	to						
Chevrolet	Silverado 1500 (New Model)	2019	2019			All	All				
	Silverado 1500 (New Model - 12th VIN Digit = 7)										
	Silverado 1500	2020	2020								
	Silverado 2500HD/3500HD										
GMC	Sierra 1500 (New Model)	2019	2019								
	Sierra 1500	2020	2020								
	Sierra 2500HD/3500HD										

<b>Involved Region or Country</b>	North America, Middle East
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	Some customers may comment that the paint finish on their Tri-Fold Tonneau Assembly may be fading or discolored.
<b>Cause</b>	The cause of the condition may be oxidation of the tonneau cover material.
<b>Correction</b>	<p><b>Note:</b> Refer to the latest revision of the GM Approved Refinish Materials book to identify the paint systems you may use that have been engineered to meet GM standards.</p> <p>The latest revision of the GM Approved Refinish Materials booklet is located on the Genuine GM Parts website at <a href="http://www.genuinegmparts.com">www.genuinegmparts.com</a> and also within the "Unit Repair Manual/Specialty Publication" section of GM Service Information (SI).</p> <p>Remove the Tri-Fold Tonneau Assembly from the vehicle, refinish the 3 tonneau panels, then reinstall the tonneau assembly to the vehicle, following the steps in the Service Procedure below.</p>

## Service Procedure



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1. Remove the tonneau assembly from the vehicle and position on suitable stands or supports.
2. Clean the tonneau panels with wax and grease remover.



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3. Tape off the metal framing around each of the tonneau panels.



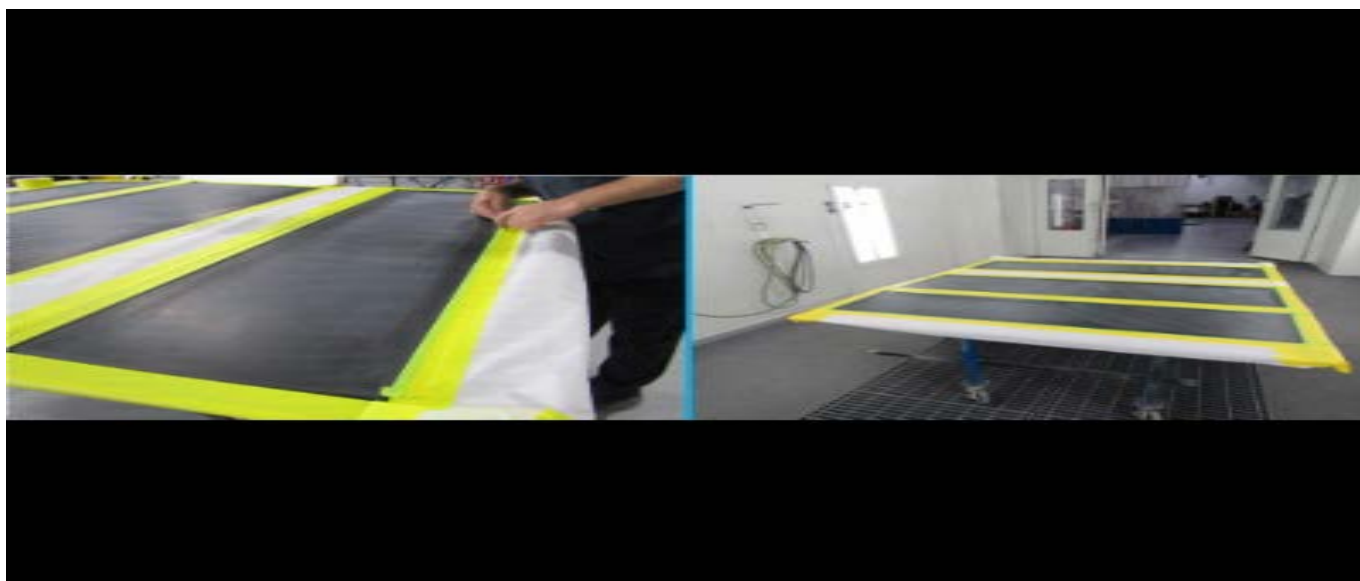
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4. Using a Gray Scotch Brite™ Hand Pad, or equivalent, scuff the top surface of all panels.
5. Remove the tape.



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6. Using forced air, blow the sanding particles from the panels, then wipe away any dust or residue with a clean cloth.



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7. Re-tape the metal framing and prep for paint application.
8. Apply Epoxy primer to all the panels, and let dry.
9. Apply base coat WA848 black to all panels.
10. After base coat has thoroughly dried, apply clear coat with a low gloss additive, to all panels.
11. Allow the clear coat to thoroughly dry, then remove the tape.
12. Reinstall the tonneau assembly to the vehicle. Ensure to inspect for proper latch engagement during panel closing and check the power endgate operation to make sure the tonneau assembly is positioned correctly for/aft on the pickup box. Refer to the appropriate *Pickup Box Folding Top Cover Package Installation (Hard Tri Fold Cover Instruction)*, in SI.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time	Paint Code
0580478*	Remove and Reinstall Tri-Fold Tonneau Assembly, Refinish Tonneau Panels	3.4 hrs**	HN
* This is a unique Labor Operation for Bulletin use only.			
** Includes Paint Mix Time			

Version	1
Modified	Released July 08, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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