



Service Bulletin

Bulletin No.: 20-NA-028

Date: July, 2020

INFORMATION

Subject: Charge Air Cooler Icing During Extreme Cold Weather Conditions

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020	2020	—	—	Equipped with 1.2L or 1.3L Engine (RPOs LIH, L3T)	—
Chevrolet	Trailblazer	2021	2021			Equipped with 1.2L, 1.3L Engine (RPOs LIH, L3T)	

Involved Region or Country	North America
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The purpose of this bulletin is to notify dealership personnel, as well as providing the customer with the usage instructions from the owner manual, that in extreme cold weather (-18°C or less / 0°F or less), a grille winter cover needs be added during PDI to avoid the customer returning with concerns related to charge air cooler icing.

For Canadian vehicles, the cover should be included with your vehicle. Order a cover if it is missing and install the winter cover per the owner manual usage instructions.

Encore GX

Refer to the service video shown above for installing the Winter Grille Cover.

Note: Clean the surface before installing the Winter Grille Cover.

Version	2
Modified	Released February 7, 2020 July 9, 2020 – Added the 2021 Trailblazer, included an Encore GX video and added information for Canada.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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