

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 205-1220

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 27, 2020

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 – CATALINA - ACAT263BHSCLE-W, ACAT293QBCKLE, ACAT293QBCKLE-W, ACAT293RLDSLE, ACAT333RETSLE, ACAT333RETSLE-W, ACAT343BHTSLE and ACAT39MKTS travel trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

There is not a Coax Cable installed from the Radio to the TV.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .30 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

The remedy instructions are located on Dealer Connect.

MAY FOREST RIVER ASSIST YOU FURTHER?

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CATALINA CUSTOMER SERVICE	(574) 825-8657

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
205-1220	SB-386-03-00-003672	INSTALL COAX CABLE PER REMEDY INSTRUCTIONS	.30 HRS

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N Main Street
Middlebury, IN 46540

Sincerely,

Keith Fisher
Forest River, Inc.

Engineer

Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 205-1220 REMEDY INSTRUCTIONS

	Make(s): Catalina Model(s): Many, See Below Model Year(s): 2021	Repair Code: SB-386-03-00-003672 Allotted Time: .30 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: There is not a Coax Cable installed from the Radio to the TV.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Kit Number: F100215510 Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

2021 – CATALINA - ACAT263BHCKLE-W, ACAT293QBCKLE, ACAT293QBCKLE-W, ACAT293RLDSLE
 ACAT333RETSLE, ACAT333RETSLE-W, ACAT343BHTSLE AND ACAT39MKTS

STEP 1: UNSCREW/UNPLUG TV VISUAL AND AUDIO CABLE FROM INPUT LABELED TV IN WALL DIRECTLY BEHIND THE TV;

STEP 2: INSERT MALE END OF RADIO AUDIO COAX CABLE INTO PORT ON TV AND SCREW/PLUG FEMALE END INTO INPUT LABELED "TV" IN WALL;

STEP 3: CLAIM REPAIR CODE.

