



DEALER HOLD

Release Date: November 21, 2019

IND

Communication #: IDH-19-03

Model Year(s): 2019

— Confidential and Proprietary —

VERSION: R02 (January 10, 2020)

***REPAIR INFORMATION ADDED**

IMPORTANT STOP SALE NOTICE!
Stop selling affected vehicles immediately.

SUBJECT: 2019 FTR REFLASH PURPOSE

Indian Motorcycle has determined that some 2019 FTR 1200 LE models may have been equipped with an improperly calibrated ABS module. In result TC (Traction Control) function is not supported.

To correct this concern, Indian Motorcycle has released this Dealer Hold Communication instructing dealers to reflash affected units with an updated calibration.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED VEHICLE IDENTIFICATION NUMBERS
2019	FTR 1200 S Race Replica (N19RTS25EX)	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to lookup affected VINs.

WARRANTY CLAIM PARTS INFORMATION

Bulletin/Advisory parts are excluded from the standard RMA policy and cannot be returned. An Initial Recommended Order Quantity has not been provided for this bulletin. Use Quantity Ordered to Date and the Open VIN List from the STOP site to determine an order amount that's right for your dealership. For more details, refer to University of Polaris training course "Polaris Item Availability and Daily Ordering" and click on "Bulletin Ordering Training".

2019 FTR 1200 S RACE REPLICA	
Bulletin/Advisory #	IDH-19-03
Claim Type	DH (Dealer Hold)
Labor Allowance	0.3 hours (18 minutes)
Part Number / Description	0000541 (QTY 1) Bulletin Misc Labor
Parts Availability	Reflash Only
University of Polaris Video Training Required	NO

COVERAGE PERIOD

Coverage will begin on January 10, 2020. This hold must be performed prior to registration.

FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. This feedback form is viewable on a mobile device by scanning the QR code or by clicking [HERE](#) if viewing this document electronically.



REPAIR PROCEDURE

TOOLS REQUIRED

IDH-19-03 REFLASH PROCEDURE

1. Verify that Digital Wrench version 4.1 update 11/07/19 or later has been installed on your PC or laptop and proceed to STEP 6.

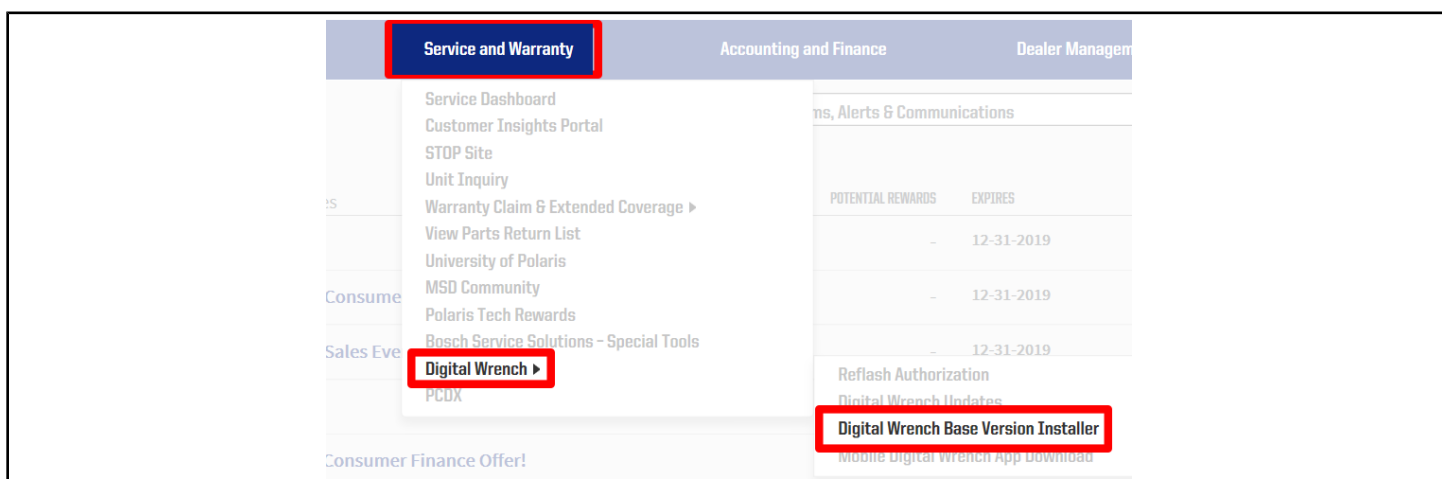
IMPORTANT

If you do not have Version 4.1 – Update 11/07/19 or later installed, you must first download it before proceeding with the reflash.

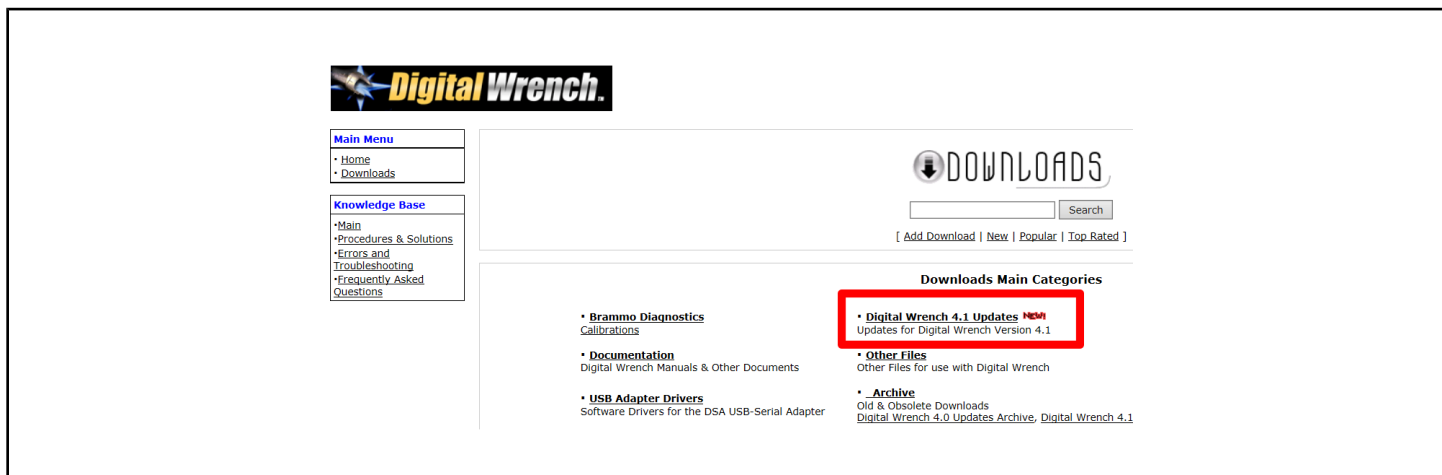
2. To download Digital Wrench Base Version, go to your dealer homepage and select **Digital Wrench Base Version** Installer from the **Service and Warranty** dropdown menu and download.

NOTICE

International Subsidiaries and Distributors use the Digital Wrench Subscriptions link to purchase and update your Digital Wrench software



3. Once the Base Version is installed, go to your dealer homepage and select **Digital Wrench Updates** from the **Service and Warranty** dropdown menu.

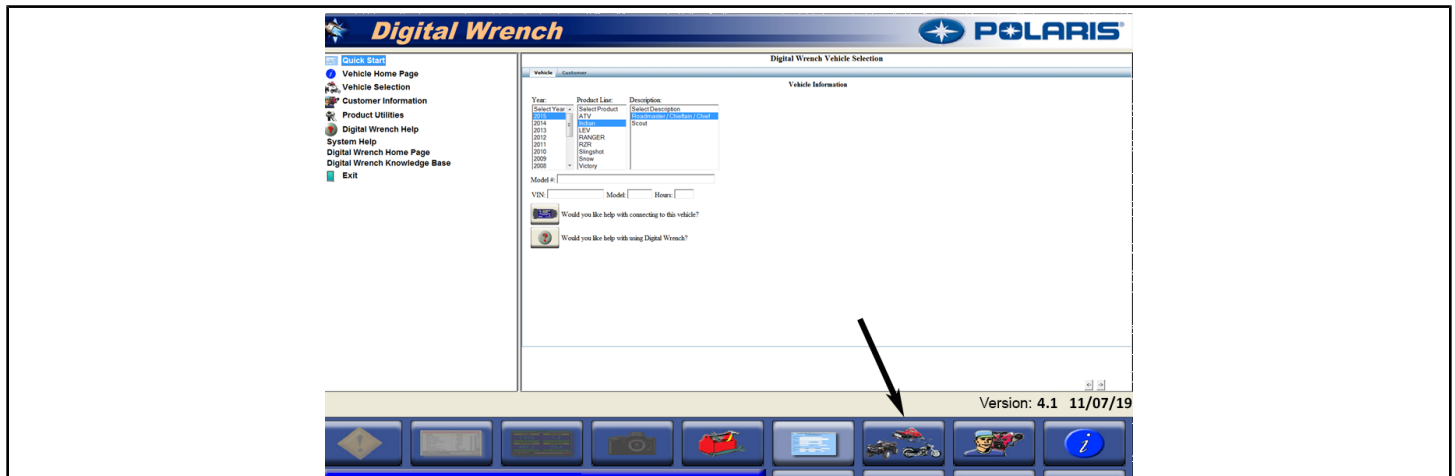


4. Click on **Digital Wrench Version 4.1 Updates**.
5. Download and install **Digital Wrench Version 4.1 update 11/07/19 or later**.
6. Connect Multilink XP cables to PC and vehicle.

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7. Open the Digital Wrench Program.

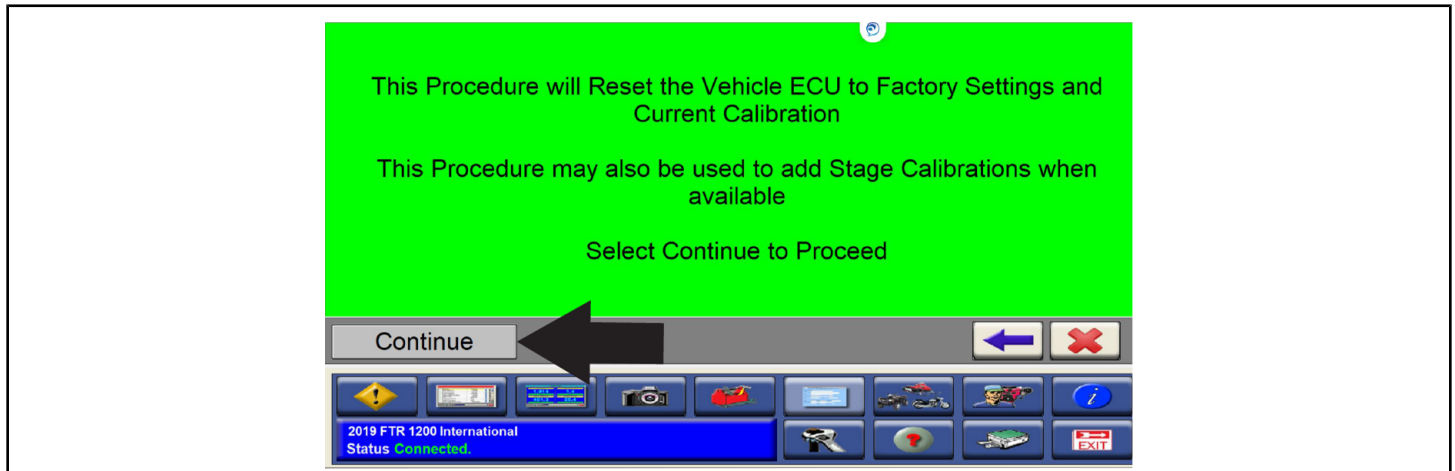
8. Select the model year, product line, and vehicle description by selecting the “**Change Vehicle Type**” Icon.



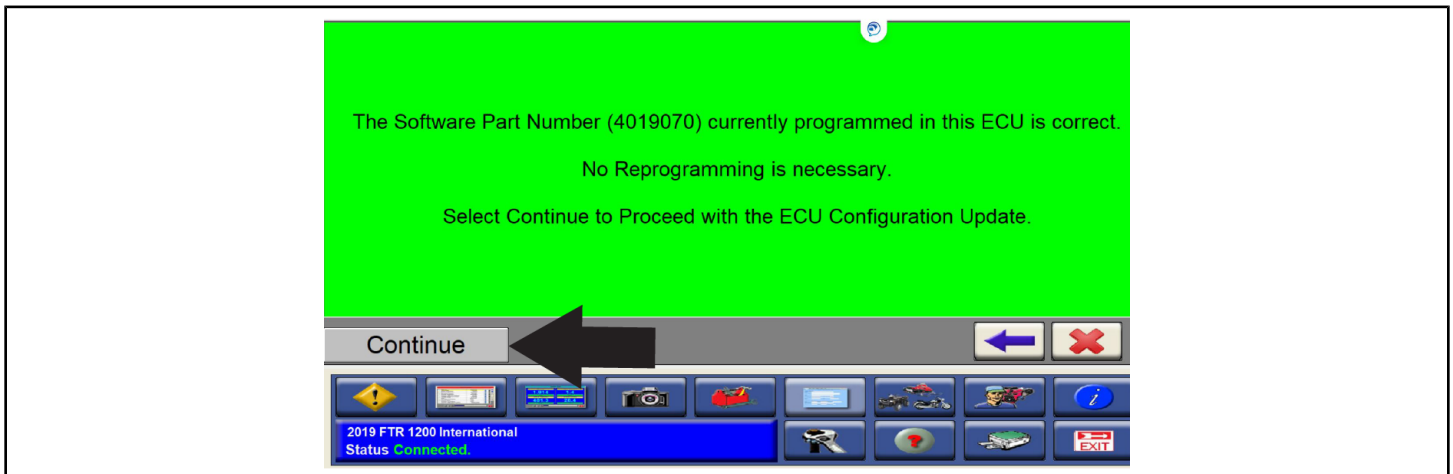
9. Click on the special test icon and double click the “**ECU Reprogramming / Reconfiguration Procedure**” tab.



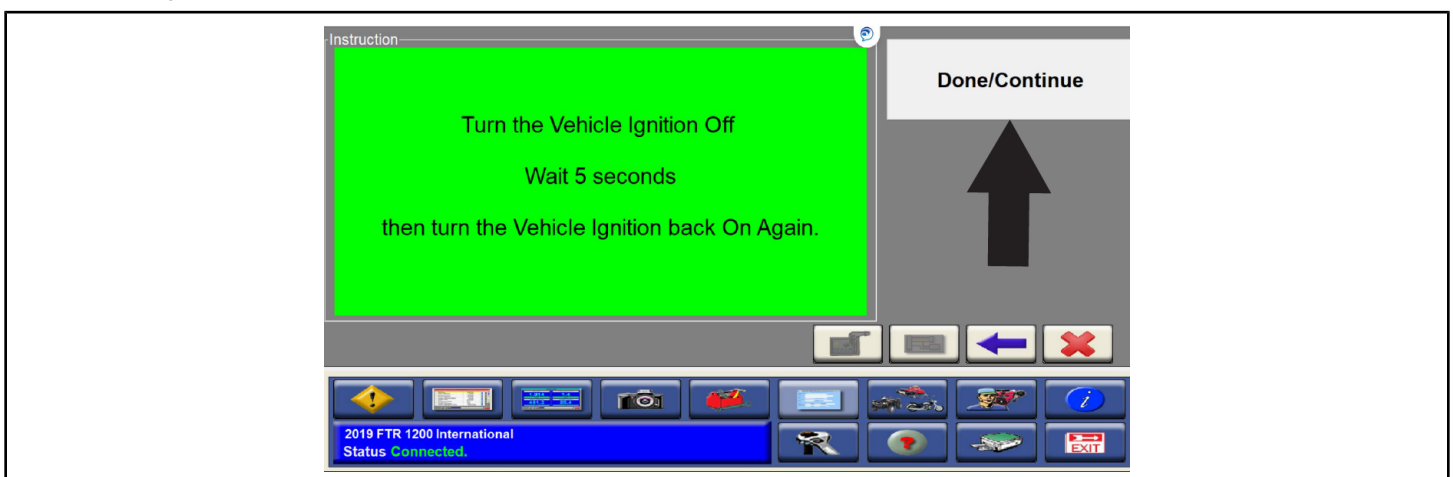
10. Select “**Continue**”.



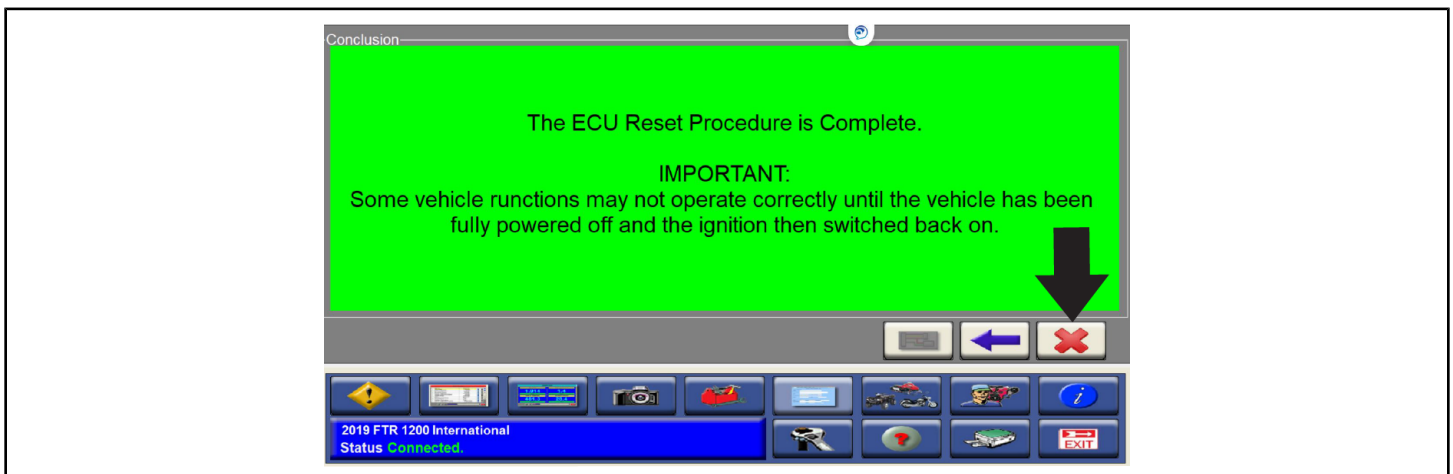
11. Select **Continue**.



12. Turn the ignition ON for 5 Seconds and click **Done/Continue**.



13. Click the red **X** to finish



14. Turn the ignition OFF for 30 seconds.

15. Turn the ignition ON and select “**Vehicle Information**”.



16. In the module dropdown, select “**Anti-Lock Brake System (ABS)**” and check if **ABS9.1MP02** is visible in the model window. The model window should **NOT** display **ABS9.1MP01**.

CORRECT	INCORRECT																																								
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STOP!

- If **ABS9.1MP02** is visible in the model window, submit a service report and file bulletin IDH-19-03.
- If **ABS9.1MP01** is visible in the model window, repeat the ECU programming process. If the second attempt was unsuccessful, contact your Country’s support team or start an Ask Polaris case. To start an Ask Polaris case, navigate to Ask Polaris > Service & Warranty Questions > All Vehicle Diagnostics.