



Technical Service Bulletin

PSS 91 MIB2+ High: privacy pop-up is always shown with active privacy settings

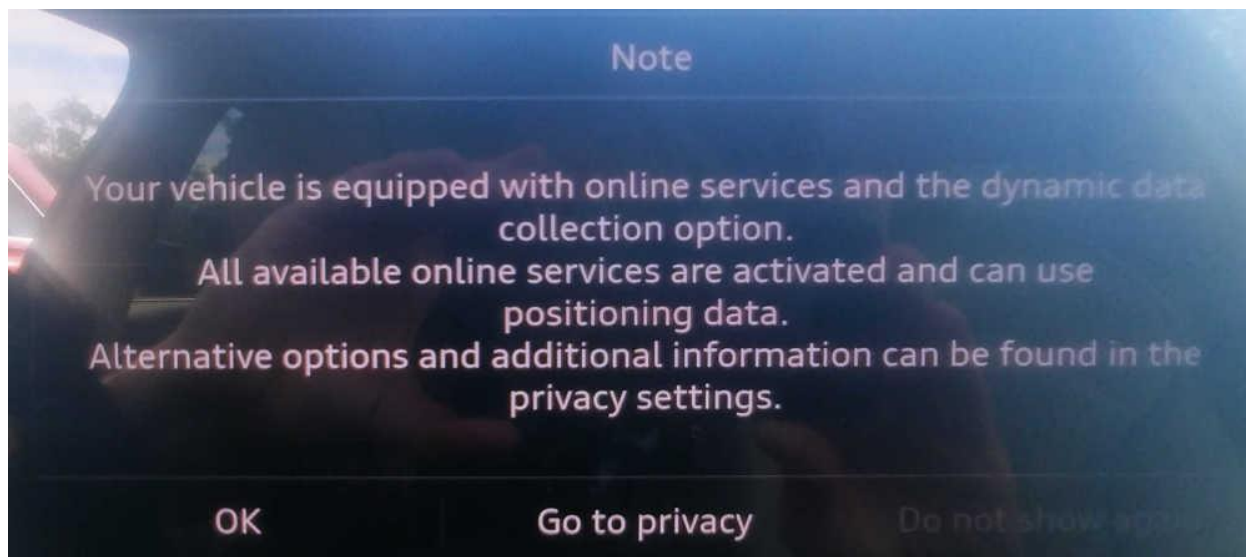
91 20 98 2060474/1 August 21, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6 allroad, A6 Avant, Q7, S6, S7, SQ7, SQ8, RS6 Avant, RS7, and RSQ8	2020	All	MIB2+ High
A6, A6 allroad, A6 Avant, A7, A8, Q3, Q8, S6, S7, S8, Audi e-tron quattro, and Audi e-tron Sportback	2019 - 2020	All	MIB2+ High

Condition

Customer states:

- After software update, with active privacy settings, e.g. "Use of vehicle position", the pop-up window is shown with every ignition cycle.
- If "Do not show again" is chosen, the message is nevertheless shown again with every restart/ignition cycle.





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Figure 1. Privacy pop up.

Technical Background

Due to a software issue, the message pops up whenever a privacy setting is selected and does not store the “do not show again” feature.

The privacy settings themselves are not affected by this pop up.

Production Solution

Not applicable

Service

1. Explain to the customer that a solution is forthcoming for the 2nd quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer’s concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2060474) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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