



# Technical Service Bulletin

## PSS 91 MIB2+ High: navigation guidance is no longer shown in the instrument cluster

91 20 01 2060478/1 August 21, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, S6, S7, and Audi e-tron quattro	2019	All	MIB2+ High

## Condition

### Customer states:

- The directions in the instrument cluster for navigation guidance are no longer shown (Figure 1–2).



Figure 1. Nav guidance missing in the instrument cluster.



Figure 2. Nav guidance missing in the instrument cluster.



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## Workshop findings:

- This behavior only occurs after the infotainment system is updated to Train 2711.

## Technical Background

The software needs to be updated.

## Production Solution

This bulletin will be updated when more information is available.

## Service

1. Explain to the customer that a solution is forthcoming for the 2nd quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2060478) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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