



# Technical Service Bulletin

## 37 Brief engine speed rise with no display of gear lever position in the instrument cluster

37 20 02 2060146/2 August 21, 2020. Supersedes Technical Service Bulletin Group 37 number 20-00 dated July 13, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A3 Cabriolet, and S3	2018	All	0GC Transmission

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Condition</i> (Corrected typo) Revised <i>SVM Table</i> (Added missing engine code)
1	07/13/2020	Initial publication

### Customer states:

- Brief (less than two seconds) sudden increase in the engine speed.
- When the concern occurs, the selected gear is briefly (less than two seconds) not shown in the driver information system (DIS). This may appear as follows:
  - a. Instead of D or S showing the display will be blank.

Or

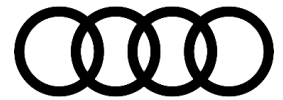
- b. Instead of M1 or M2, only the M will appear.

### Workshop findings:

- There are no faults stored in the engine control module (ECM), J623 (address word 0001), or the transmission control module (TCM), J743 (address word 0002).
- There are no oil leaks from the transmission.
- Duplication of the concern may not be possible as it is very intermittent.

## Technical Background

The transmission control module software needs to be updated.



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## Production Solution

Not applicable.

## Service

This TSB replaces Pending Service Solution (PSS) TSB 2058687: *PSS 37 Brief engine speed rise with no display of gear lever position in the instrument cluster.*

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the TCM, J743 (address word 0002) using the SVM action code as listed in the table below, if necessary:

Model	Engine/Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A3	CZRA/0GC	0GC300042J	1402	0GC300042J	1423	02A212
S3	DJJA or CYFB/0GC	0GC300012A	1403	0GC300012A	1425	
S3	DJJA/0GC	0GC300012A	1422	0GC300012A	1425	

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	3730		
<b>Damage Code:</b>	0041		
<b>Labor Operations:</b>	Software Update (TCM)	0151 0000	Time stated on the diagnostic protocol (Max 60 TU)
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU



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	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2060146/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2060146) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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