

Subject		Market	
<b>Multimedia Enhancement Precautions</b>		USA	
Service Category		Section	
Audio/Visual/Telematics		Navigation/Multi Info Display	
Applicability			
All Applicable Models			

**APPLICABLE VEHICLES**

2018	Sienna	2018	Camry
2018	Camry HV		

**CONDITION**

During the Phase 3 update to add Apple CarPlay® to 2018 model year Camry, Camry HV, and Sienna vehicle head units, if the procedure in the TSBs aren't followed exactly as written, damage to the head unit may occur. Please take extra precautions when performing these TSBs.

**RECOMMENDATIONS**

In the event the head unit is damaged due to deviation from the TSB procedure and head unit replacement is needed, the cost of the replacement head unit may be charged back to the servicing dealer at Toyota's discretion.

**LINK REFERENCES**

- [T-SB-0044-20: '18 Camry, Camry HV, Sienna: Multimedia System Enhancements - Phase 3 \(Pioneer\)](#)
- [T-SB-0057-19 Rev1: '18 Camry, Camry HV, Sienna: Multimedia System Enhancements - Phase 3 \(Panasonic\)](#)