

I need your big help. I can not have used this awning since I purchased a new Lexor FI on Feb 23, 2020. The new upgrade kit was installed by dealer on June 3rd. After installing the new upgrade kit, they found a new problem with this awning. No retract. They said the new part would be delivered in two weeks. But they do not receive it yet. I want to fix this problem before Aug 5 because I will start a 30 days travel with this motor home on Aug 8.