

Remote start and EOC inoperative when roller sunblind is open

Topic number	LI77.21-P-071496
Version	1
Function group	77.21 Panoramic roof
Date	07-20-2020
Validity	BR290 with panoramic roof (SA code 416)
Reason for change	
Reason for block	

Complaint:

On vehicles with a fixed panoramic roof, the remote start and EOC are inoperative when the roller sunblind is open. The rocker switch for the roller sunblind also works in the opposite way than expected.

Cause:

Although the roof is closed, the software sends an "open" roof status to the CAN bus. HERMES detects an open roof (not rollerblind) and does not initiate the requested function.

Remedy:

Replacing the HW will not rectify the complaint!

A SW update for the sliding sunroof control unit is in preparation. This LI will be updated as soon as the SW is available.

Symptoms
Body / Roof system / Tilting/sliding sunroof system / Does not close
Body / Roof system / Tilting/sliding sunroof system / Does not open
Body / Roof system / Tilting/sliding sunroof system / Stiff/sluggish
Body / Roof system / Tilting/sliding sunroof system / Inaccurate fit
Body / Roof system / Tilting/sliding sunroof system / Does not go into tilt position
Body / Roof system / Tilting/sliding sunroof system / Noise
Body / Roof system / Tilting/sliding sunroof system / Leaks
Body / Roof system / Tilting/sliding sunroof system / Wind noises
Body / Roof system / Tilting/sliding sunroof system / Corrosion
Body / Roof system / Tilting/sliding sunroof system / Rain closing feature nonfunctional
Power generation / Engine management / Engine start/stop / Does not start
Body / Roof system / Tilting/sliding sunroof system / Antenna loose
Body / Roof system / Tilting/sliding sunroof system / Panel warp
Body / Roof system / Tilting/sliding sunroof system / Cosmetic fault
Body / Roof system / Panoramic sunroof / Deformed
Body / Roof system / Panoramic sunroof / Cosmetic fault

XENTRY TIPS

Power generation / Engine management / Function / Malfunction
