

Rollerblind or panoramic roof do not actuate as expected

Topic number	LI68.69-P-071522
Version	1
Function group	68.69 Electric sun blinds
Date	07-23-2020
Validity	A-Class (BR177) or CLA (BR118)
Reason for change	
Reason for block	

Complaint:

Rollerblind or glass panel do not open, do not close, or only moves while holding switch (normalization lost). If the rollerblind is physically damaged (damaged plastic clips, torn fabric, etc.), this document is not relevant and further diagnosis of the vehicle is required.

Cause:

Under investigation.

Remedy:

Complete the attached questionnaire using feedback from the customer. Open a PTSS case and attach the questionnaire and quick test.

Attachments	
File	Description
Analysis sheet_panorooof roller blind motor.pdf	Questionnaire to be filled out with feedback from the owner

Symptoms
Body / Roof system / Tilting/sliding sunroof system / Does not close
Body / Roof system / Tilting/sliding sunroof system / Does not open
Body / Roof system / Tilting/sliding sunroof system / Stiff/sluggish
Body / Roof system / Tilting/sliding sunroof system / Does not go into tilt position
Body / Interior equipment / Sun protection / Roller sun blind, roof / Does not move in/out
Body / Interior equipment / Sun protection / Roller sun blind, roof / Does not roll up complete

Control unit/fault code		
Control unit	Fault code	Fault text
N70/1 - Control module 'Panoramic sliding roof' (PSD) (TSSR177)	B1DE209	Position sensor 1 for actuator motor 'Roller sun blind for roof' has a malfunction. There is a component fault.

XENTRY TIPS

N70/1 - Control module 'Panoramic sliding roof' (PSD) (TSSR177)	B1DE309	Position sensor 2 for actuator motor 'Roller sun blind for roof' has a malfunction. There is a component fault.
N70/1 - Control module 'Panoramic sliding roof' (PSD) (TSSR177)	B187309	Position sensor 1 for actuator motor 'Roof system' has a malfunction. There is a component fault.
N70/1 - Control module 'Panoramic sliding roof' (PSD) (TSSR177)	B187709	Position sensor 2 for actuator motor 'Roof system' has a malfunction. There is a component fault.