



MASERATI

EXCELLENCE THROUGH PASSION

Circular Letter MAS001382/C – MCL 19-04

This Bulletin Cancels and Replaces Bulletin Numbers: MAS001382/A and MAS001382/B

July 31, 2020

SUBJECT: New Maserati Tutorship Process - Harman Components

MODELS: Quattroporte (M156), Ghibli (M157) and Levante (M161) **MY 2017 up to and including MY 2020**

GT/GC (M145) MY 2018 up to and including MY 2020

Dear Dealer Network,

The current Harman Tutorship process that involves Maserati vehicles Model Years 2017 up to and including Model Year 2020 will be terminated starting August 3, 2020. All pending BOL support cases will be completed by Harman and no new cases will be accepted

If you encounter issues with the system in the above listed vehicles, please refer to Technical Bulletin MAS002199 in ModisCs+. If further diagnosis is required, submit a BOL for a support request and it will be handled by your BOL Specialist..

Starting in September, Maserati will announce a new Harman Tutorship process that will only involve Model Year 2021 and newer vehicles that will have new hardware (components) installed.

Thank you for your continued support and cooperation.

Maserati North America, Inc.
Aftersales Department