

# STAR ONLINE PUBLICATION

**Case Number:** S2008000106

**Release Date:** 07/21/2020

**Symptom/Vehicle Issue:** No Crank, No Start Intermittently

**Customer Complaint/Technician Observation:** Customer complains at times the vehicle does not start and will not crank. Technician may not be able to duplicate, scan tool revealed DTC P06EF Engine Restart Performance that may be stored or active.

**Repair Procedure:** Inspect the T750 circuit inline connector XY230A black 34 way and the individual component connectors for any signs of spread or pushed out terminals for the involved circuit; secure terminal as needed no parts required Fig 1, 2.

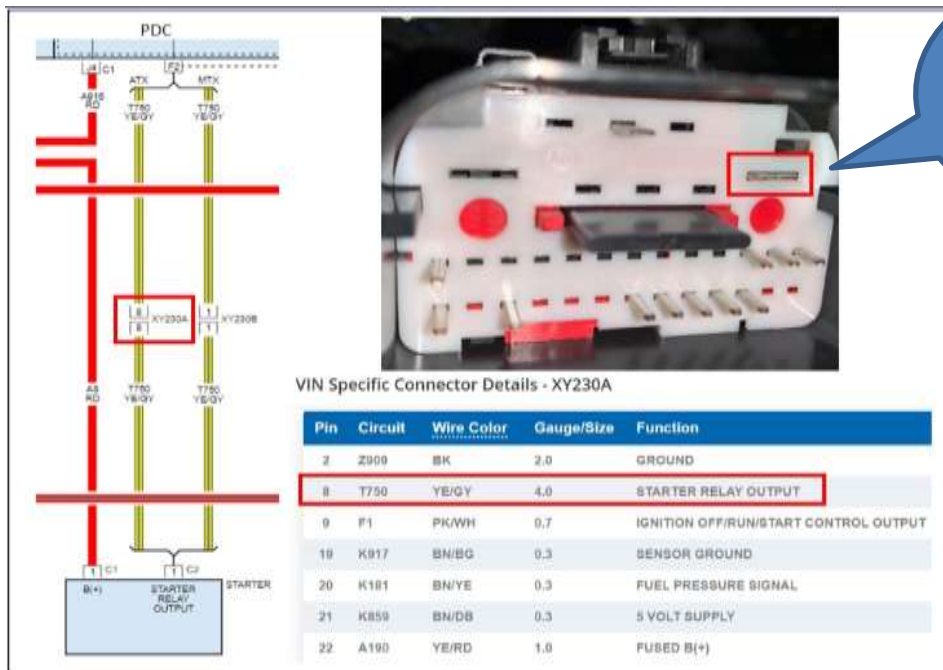


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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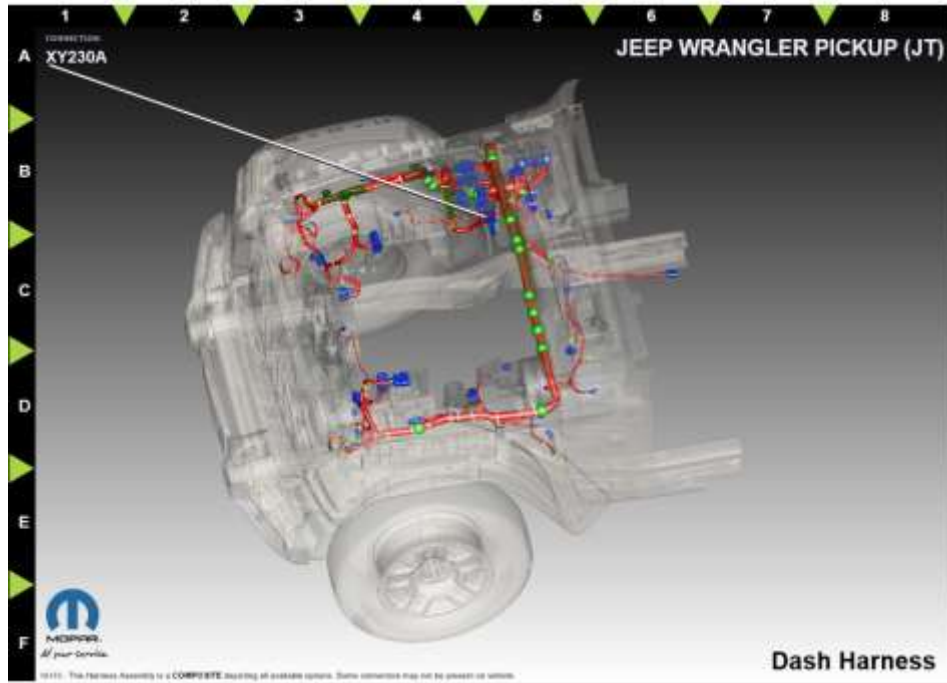


Fig 2

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