







Case Number: S2023000036

Release Date: 7/10/2020

Symptom/Vehicle Issue: Front Seat Lift Handle Binding

Discussion: Use the following procedure to inspect and repair seat frame with a binding lift handle. In most cases, the seat does not need to be replaced. Seat Guide wire part numbers 68465711AA – Left seat, 68465712AA Right seat

- 1. Move seat to full-forward to gain access to plastic shield
- 2. Remove Plastic Cover from Inner Ring by pulling on lower flange (5'o-clock zone) near Lift-handle





Pull plastic cover off from bottom flange

3. Visually confirm interference/binding between Lift-handle & Inner Ring rub-strip by cycling handle upward

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Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found









4. Visually confirm interference/binding between Guide-wire bracket/screw & Liftmechanism top edge by cycling handle upward





- 5. Remove 2 Lift Handle screws & Lift Handle
- 6. Remove 2 Inner Ring Plastic attachment screws and Inner Ring Plastic
- 7. Remove 1 guide wire attachment screw and 1 marriage bolt.
- 8. Remove bent guide wire.

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Remove guide wire attachment screw and marriage bolt

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9. Replace bent guide wire with new guide wire. 68465711AA – Left seat, 68465712AA Right seat

10. Reinstall guide wire attachment screw to torque 3.0NM +/- 0.4

11. Reinstall marriage bolt to 50NM +/- 3.0. Verify torque with torque wrench after installation of fresh guide wire.



12. Reinstall Inner Ring Plastic with two screws to torque 3.0NM +/- 0.4 and attach Lift Handle with two screws to torque 4.0NM

+/- 0.6.

13. Verify gap between Lift-handle & Inner Ring rub-strip = 2mm minimum, and gap between Guide-wire bracket/screw & Liftmechanism top edge = 3mm minimum.

14. Measure & record gaps from step 13 to confirm

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15. Function Lift-handle upward, release & confirm it returns freely to home position.16. Check to confirm A-clips from plastic shield and Inner Ring are in-tact and not damaged. Replace as needed.

17. Re-install Plastic Cover onto Inner Ring; pull slightly around perimeter to confirm fully seated and retained

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