

SERVICE POLICY LETTER

Reference number:	SPL-00-0372V2	Issued: 03 April, 2020
Subject:	Vehicle Health Check	
Applicable to:	All Dealers	
Distribute to:	Head of Business After Sales Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

The Vehicle Health Check (VHC) is an essential part of ensuring a customer's continuous, safe and reliable journey with Aston Martin. Please perform a VHC when a vehicle comes into the workshop, using the form available in Tech Hub (and attached to this document), or an appropriate alternative.

If you have any queries in connection with any aspect of this Policy Letter, please email: AskAmtech@astonmartin.com

Thank you for your continued support.

Yours faithfully



Andrew West
Director, Client Services