

## SERVICE POLICY LETTER

<b>Reference number:</b>	<b>SPL-30-1409</b>	<b>Issued: 05 August, 2020</b>
<b>Subject:</b>	<b>Transit Bag Policy</b>	
<b>Applicable to:</b>	<b>All Dealers</b>	
<b>Distribute to:</b>	<b>Head of Business After Sales Manager Service Manager Sales Manager</b>	<b>Warranty Staff Technician(s) Parts Staff</b>

Dear Colleagues,

After a consultation period with the dealer network about the use of transit bags, we have made the decision to use the regional specific policy's as follows:

- UK & EUR – Transit bags will be discontinued from the 24<sup>th</sup> August 2020.
- The Americas – Vehicles will be shipped from the factory with a transit bag stowed inside the luggage compartment. The transit bag must be fitted to the vehicle for transport after paint preparation at the port of arrival.
- APAC, MENA, China – Vehicles will continue to be shipped with transit bags.

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Thank you for your continued support.

Yours faithfully



Andrew West  
Director, Client Services.