

DBX CUSTOMER VEHICLE HANDOVER CHECKLIST AND CONFIRMATION

(One copy for the Customer and one for the Dealer)

We aim to deliver the very best handover experience possible to each Customer. The Aston Martin team will explain the below items to you on your vehicle. If you have any queries or concerns, please ask the Aston Martin team.

Exterior Functions	Driving Features
Key, keyless functions and emergency key	Ignition and start procedure
Fuel cap location and emergency fuel flap release	Transmission controls
Bonnet and tailgate release including tailgate features	Vehicle drive modes and Individual setting
Cabin Features	360°camera system
Seat operation and memory functions	Park assist and active park assist systems
Seat belts and ISOFIX/passenger airbag deactivation	Roof/Towing equipment (if installed)
Steering wheel adjustment and heated wheel function	Gasoline Particulate Filter (GPF) (where installed)
Mirrors, window and roof blind	Tyre Pressure Monitoring System (TPMS)
Master lamp switch panel: exterior lamps and park brake	Cylinder Deactivation and Stop/Start
Stalk controls: lights, wipers and indicator	Adaptive Driving and Safety Features
Access height mode/Luggage access	Camera location/care points
Heating system, ventilation and air conditioning	Rear Cross Traffic Alert
E-call system (where installed)	Drive Away Assist
Homelink® (where installed)	Blind Spot Assist
	Traffic Sign Assist
Infotainment and Instrument Cluster Features	Lane Keep Assist
Instrument cluster functions	Adaptive cruise control and speed limiter
Rotary control and touchpad	Hill Descent Control
Satellite navigation system	Maintenance Information
Phone system	Oil filler location, capacities and level check
In-car entertainment	Puncture process, inflator kit and spare wheel
Voice control	Battery and charger points
Software updates (updates will be necessary)	Cleaning product information (especially wheels/brakes)
	Ask the customer how many miles they expect to do and book the first service accordingly
Confirm that the Aston Martin team have given you the following	g information during the handover:
Business cards for the Dealer Principal and the Service Manager	Owner's Guide and tracker documents (where applicable
Vehicle keys	Offer to email or text the Quick Start Guide to the
	customer, and help them access it on their mobile device
Confirmation of optional extras	AM Warranty on Satin Paint (if applicable)
Contact preferences updated in 'Synergy'	Explanation of 3 year Service Plan (UK, EU and ME)
	Explanation of Extended Warranty Options
Arrange a date and time for a follow-up call or visit to answer a	any subsequent questions that may arise.
Date, time and preferred method of contact:	
Any outstanding items to resolve:	
am satisfied with the handover and preparation of the vehicle. bove points and answered all of my questions.	I am also satisfied that the Aston Martin team explained all the
Customer Signature:	Date: