

**On-car analysis list from August 12th, 2020**  
**please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
<b>Powertrain</b>	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0496	Customer states MIL-on <b>(Must have P0496 in the ECM)</b>
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on U0284	Customer states MIL-on <b>(Must have U0284 in the ECM)</b> <b>(untouched vehicles)</b>
	Atlas, Atlas Cross Sport	19-21	3.6L (CDVC)	All	Engine Oil Leak	Customer states engine oil leak <b>(leaking from cylinder head valve cover ONLY)</b> <b>(untouched vehicles)</b>
	Jetta, Golf, SportWagen	19-20	1.4T (DGXA / DJXA)	All	Engine Oil Leak	Customer states engine oil leak <b>(UPPER or LOWER ENGINE OIL PAN ONLY)</b> <b>(untouched vehicles)</b>
	Jetta	18-19	1.4T (CZTA, DGXA, DJXA)	All	MIL-on P0111	Customer states MIL-on <b>(Must have P0111 in the ECM)</b> <b>(untouched vehicles)</b>
	Atlas, Atlas Cross Sport	18-21	3.6L (CDVC)	All	MIL-on P2407	Customer states MIL-on <b>(Must have P2407 in the ECM)</b> <b>(For MY18 &amp; MY19, software must be level 9970 or higher)</b> <b>(ONLY vehicles in Florida / Georgia / Southern California)</b>
	Tiguan	20	2.0T (DGUA)	All	MIL-on P11**	Customer states MIL-on <b>(Must have P11A1/P11A2/P11A3/P11A4/P11A5/P11A6/P11A7/P11A8/ P11A9/P11AA/P11AB/P11AC/P11AD/P11AE/P11AF/P11B0 in the ECM)</b> <b>(Untouched vehicles)</b>
	Jetta GLI	19-20	2.0T (DKFA)	All	Fuel Line Rattle	Customer states rattle noise from under vehicle <b>(Must confirm fuel lines are source of noise)</b>
	Jetta GLI, Golf GTI, Tiguan	19	2.0T (DKFA, DGUA)	All	HPFP Bolt	Customer states MIL-on, HPFP mounting bolts loose/broken <b>(HPFP bolts must be loose/broken)</b>
<b>Electrical</b>	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" <b>(untouched vehicles)</b>
	Passat	16-20	All	All	Seat Heater	Driver seat heater inoperative <b>(Must have fault code B139813 in A/C/heating electronics)</b> <b>(untouched vehicles)</b>
	Jetta	19	All	All	Headlights cracked	Customer states both headlights are cracked <b>(untouched vehicles)</b> <b>(CANNOT have outside influence)</b> <b>(Fill out attachment in VTA)</b>
<b>Body</b>	Atlas	19-20	All	All	Dash Noise	Customer states noise heard when adjusting air distribution on HVAC controls <b>(untouched vehicles)</b>
	Atlas	19-20	All	All	Wind Noise	Wind Noise from the Front Driver or Passenger Door <b>(untouched vehicles)</b> <b>(CANNOT have outside influence)</b>