



# Technical Journal

TITLE:  
**No AM Radio**

<b>REF NO:</b> TJ 35610.1.1	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2020-07-17	<b>STATUS DATE:</b> 2020-07-22
<b>FUNC GROUP:</b> 3925	<b>FUNC DESC:</b> AM	Page 1 of 2	

“Right first time in Time”

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX	10						2021-2021		-	202017-202045
2XX	A2						2021-2021		-	202017-202045
5XX	16						2021-2021		-	202017-202045
5XX	AC						2021-2021		-	202017-202045

## CSC Customer Symptom Codes

Code	Description
7X	Radio/Interference/AM frequency
DP	Radio/Does not work

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## DESCRIPTION:

Model year 2021 vehicles listed below will be delivered with no AM radio available.

This is due to a configuration issue in production.



**NOTE: This TJ does not apply to hybrid (PHEV) models.** Hybrid models are not equipped with AM radio as is stated in the Owner's Manuals.

PHEV = Plug-in Hybrid Electric Vehicle

**SERVICE:**

Do not replace any parts or perform any fault tracing for this issue.

Software to activate the AM radio will be made available for the vehicles listed later in calendar year 2020 (approx. Q4)

If there is a customer complaint about no AM radio in the car, they can be advised of streaming alternatives such as the *TuneIn* radio app or apps within Apple CarPlay and Android Auto.

This TJ will be updated when the service solution becomes available.

**VEHICLE REPORT:**

N/A