



Technical Journal

TITLE:

Start/stop, changed behavior after software upgrade

REF NO: TJ 35578.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2020-06-30	STATUS DATE: 2020-07-13
FUNC GROUP: 5938	FUNC DESC: Software	Page 1 of 2	

“Right first time in Time”

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536							2019-9999	19	0058801-9999999	201910-999952
536							2019-9999	22	0000329-9999999	201746-999952

CSC Customer Symptom Codes

Code	Description
3M	Driving/Automatic start/stop of engine/Does not work
3N	Idling/Automatic start/stop of engine/Does not work
1C	Service/repair/Administrative and Factory scheduled maintenance

DESCRIPTION:

If the engine starts after going into “silent idle” (stop), parking brake auto hold activated, when foot is released from the brake pedal, do NOT perform any faulttracing or repairs due to this software bug.

Correct behaviour is that engine shall start when touching the accelerator pedal.

This concerns all cars built from and including structure week 202024, and also all older cars that have had a software upgrade from and including week 24, 2020.

**SERVICE:**

New software for VDDM is planned to be released week 40, 2020.

Warranty Claim information:

No warranty claim is applicable to this TJ.

VEHICLE REPORT:

No TIE reports needed.