VOLVO CAR SERVICE AND PARTS BUSINESS



# **Technical Journal**

### TITLE: TG-81SC Rough/hard shift in 3-2

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:		
TJ 35075.4.0	Technical Service	United States and Canada		
3 US 7	PARTNER:	ISSUE DATE:	STATUS DATE:	
	2510 Volvo Car USA	2020-06-29	2020-07-13	
FUNC GROUP: 4370	FUNC DESC: Automatic, transmission (hydromechanical	Page	1 of 2	

"Right first time in Time"

#### **Vehicle Type**

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
235	10	B4204T23			D		2018-9999	21	-	201717-999952
236	08	B4204T20			С		2018-9999	21	-	201718-999952
236	10	B4204T23			С		2018-9999	21	-	201717-999952
236	10	B4204T23			D		2018-9999	21	-	201717-999952
238	10	B4204T23			D		2018-9999	35	-	201746-999952

#### **CSC** Customer Symptom Codes

Code	Description
MA	Automatic transmission/Shifts rough or jerky/Unsure when/at all times
ND	Automatic transmission/Shifts rough or jerky/When downshifting

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

#### **DESCRIPTION:**

\*Updated under service and vehicle types.

In cases when a hard shift occurs from 3-2 in combination with braking, please follow the advice under "Service".

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#### **SERVICE:**

Do <u>not</u> replace any parts.

\*A new ECM (Engine control Module) and TCM (Transmission Control Module) software is planned to be released during year 2020 quarter 4.

This solution is only valid for generation 2 engines.

#### Warranty claim info:

No warranty claim is accepted for job described in this Technical journal.

#### **VEHICLE REPORT:**

Please submit a Vehicle Report if cases described in this TJ is reported. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 4370.