

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5450
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 15, 2020

Subject: N192282860-01 - Service Update
Software Update for Internal Range Sensor Failure
Population Expanded

Models: 2020 Cadillac CT4
2020 Chevrolet Express, Silverado
2020 GMC Savana, Sierra
Equipped with Transmission-Auto 8 SPD (RPO M5N, MQD or M5U,
MQE)

To: All General Motors Dealers

On May 14, 2020 General Motors dealers were advised via GM Global Connect of Service Update N192282860 under GCUS-3-1819. The VIN breakpoints have now been completed and an additional 23,194 US vehicles have been added to the population.

Global Warranty Management (GWM)

The Required Field Actions section on the Investigate Vehicle History (IVH) screen has been updated. A current list of involved vehicles in dealer new inventory is attached to this message.

END OF MESSAGE
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