



# Preliminary Information

## PIP5696B Transfer Case Control Module Part Restriction has ended

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	All	All
Cadillac	CT5	2020	All	All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Condition</b>	<b>Service AWD Message displayed in the IPC.</b>
<b>Cause</b>	<b>Root Cause analysis</b>

### Correction:

The part restriction on the Transfer case control module used in the 2020 Cadillac CT4 and CT5 has ended.

Thank you for your patience and support. The part may now be ordered should diagnostics lead to module replacement.

### Parts Information

Description	Part Number	Quantity
<b>Transfer Case Control Module</b>	<b>84873111</b>	<b>1</b>

### Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
<b>8420050</b>	<b>Transfer Case Control Module Replacement</b>	<b>Use Published Labor Time</b>

### Version History

Version	3
Modified	01/15/2020 - Created. 03/13/2020 - Updated Correction. 06/23 Updated to end the restriction.



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