



Preliminary Information

PIC5852C No Fob Detected Message All Other Functions Normal Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Cruze	2012 - 2015	All	All	All	All
Chevrolet	Cruze (VIN P)	2016	All	All	All	All
Chevrolet	Impala	2014 - 2015	All	All	All	All
Chevrolet	Malibu	2013 - 2015	All	All	All	All
Buick	LaCrosse	2010 - 2015	All	All	All	All
Buick	Regal	2011 - 2015	All	All	All	All
Buick	Verano	2012 - 2015	All	All	All	All

with Passive / Keyless Entry System (RPO ATH)

Supersession Statement:

This PI was superseded to update model years. Please discard PIC5852B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

A customer may comment that all of their fob functions work properly opening trunk, locking or unlocking doors, but all of the passive features are inoperative, when attempting to start vehicle "No Fob Detected" message is displayed. If the fob is placed in the pocket the vehicle will start.

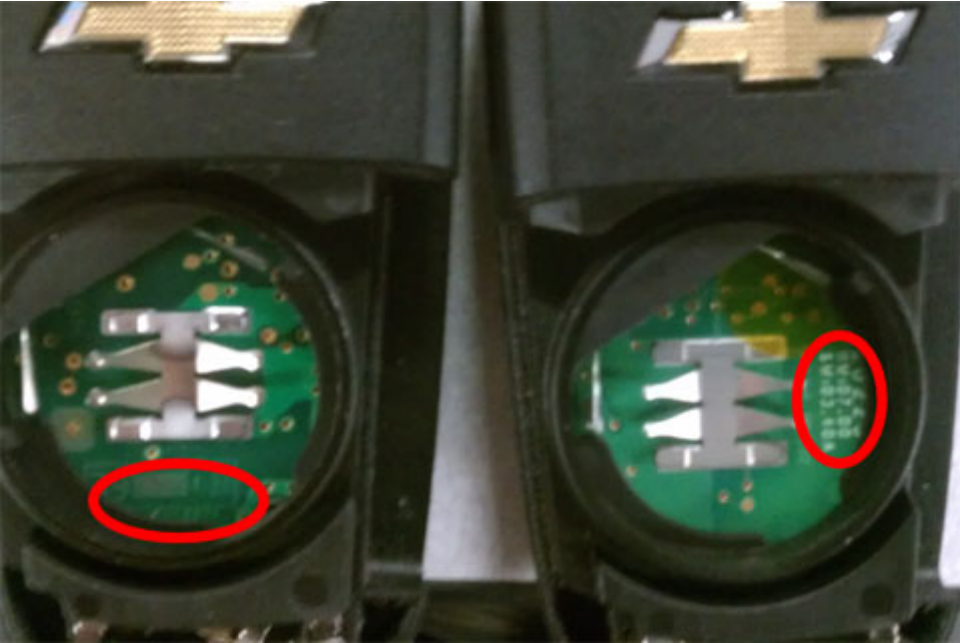
Recommendations / Instructions

It is possible the vehicle may have been shipped with or a dealer mistakenly added a "non-PEPS" fob to a "PEPS" (Passive Entry Passive Start) vehicle. This can be confirmed by obtaining the part number from the body of the fob behind the key blade and comparing to the Electronic Parts Catalog (EPC).



An alternate method would be to remove the battery cover and battery from the fob. With the black of the key at 12 o'clock, look at the printed circuit board. A non-PEPS fob (right) will have words stamped on the circuit board at the 3 o'clock position. A PEPS fob (left) will have a stamping at the

6 o'clock position.



Replace the effectedfob as required.

NOTE: Both PEPS and non-PEPS fobs are available with 5 buttons.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6410070	Key with Integrated Transmitter Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



GENERAL MOTORS