



Bulletin No.: PIT5749
Published date: 06/4/2020

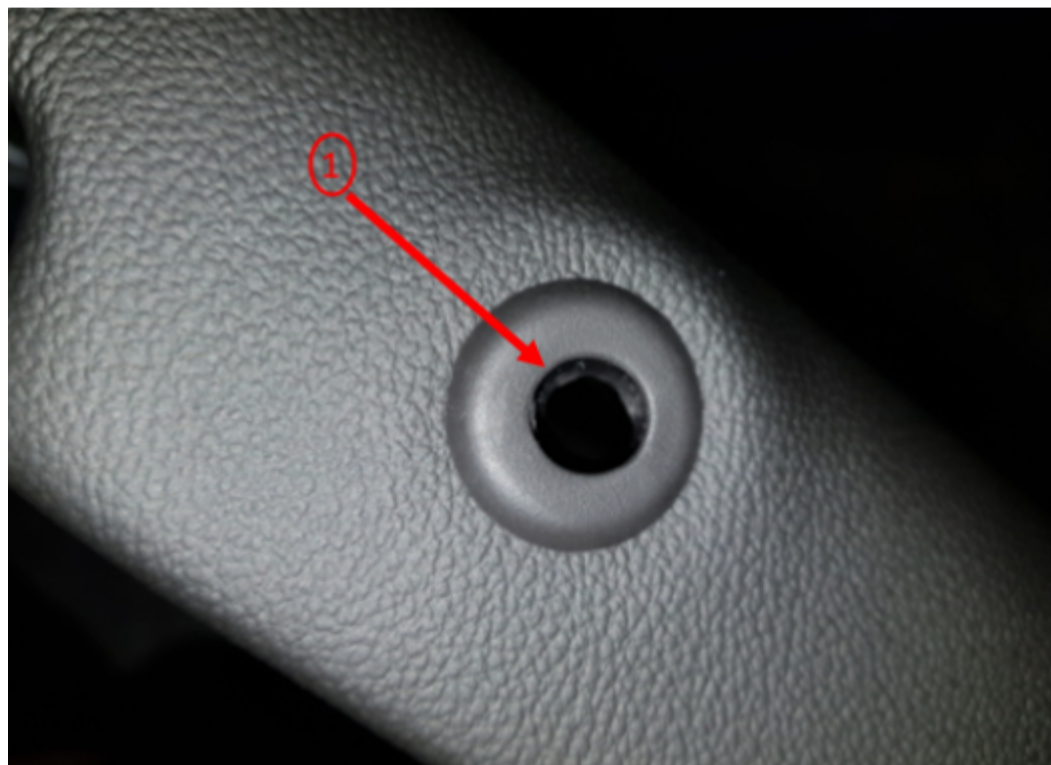
Preliminary Information

PIT5749 Door May Not Unlock On First Attempt Or Lock Rod Moves Slow/Binds

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
Chevrolet	Silverado 1500	2020	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500	2020	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment that a door may not unlock on the first attempt and may unlock on subsequent unlock attempts. This concern could be with any of the vehicles doors.
Cause	This concern could be caused by friction between the lock rod and the door panel lock rod bezel ring (1), shown below.



Correction:

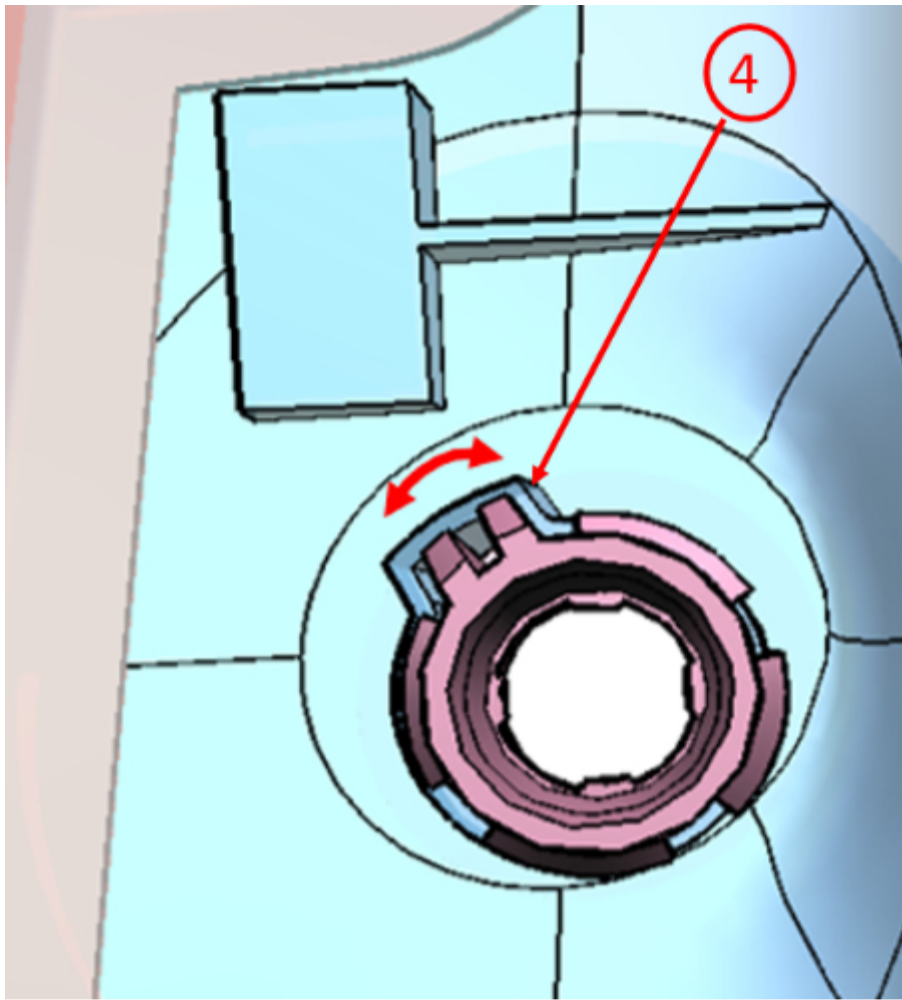
Remove the door panel lock rod bezel ring and actuate the door locks. If the locks function properly, inspect the door panel lock rod bezel ring opening for excessive door skin flashing (2), as well as, the key way opening for

being covered over (3), both shown below. Use a sharp drill/cutter to remove any excessive door skin flashing without making the ID of the door opening larger.



Install a new door panel lock rod bezel ring on the affected door. Bezels are available from CCA, see the "Parts Information" section below. Do not repair any unaffected doors.

When installing the new door panel lock rod bezel ring, ensure the bezel is properly clocked to the door panel key way opening (4), shown below.



Parts Information

Description	Part Number	Qty
Front Door Panel Lock Rod Bezel Ring (Black)	84363362	1 per door
Front Door Panel Lock Rod Bezel Ring (Dark Atmosphere)	84363361	1 per door
Rear Door Panel Lock Rod Bezel Ring (Black)	84363364	1 per door
Rear Door Panel Lock Rod Bezel Ring (Dark Atmosphere)	84363365	1 per door

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086158*	Confirm door panel lock rod hole is free of flashing and install new bezel - one door	0.7 hr.
Add Time	Additional Door #2**	0.4 hr.
Add Time	Additional Door #3**	0.4 hr.
Add Time	Additional Door #4**	0.4 hr.
*This is a unique Labor Operation for Bulletin use only. **Do not repair any unaffected doors.		

Version History

Version	1
Modified	06/04/2020 - Created on



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