

## **Service Bulletin**

# TECHNICAL

#### Subject: No Crank No Start

Brand:	Model:	Model Year:		VIN:		Engino	Transmission:
		from	to	from	to	Engine:	Transmission:
Chevrolet	Silverado	2018	2018	SOP	November 1, 2018	L83	-
	Suburban						
	Tahoe						
GMC	Sierra						
	Yukon						

Involved Region or Country	North America			
Condition	Some customers may comment that the engine will not crank over or the starter will not engage. Some technicians may not find any DTC or any other immediate indications of a concern.			
Cause	This condition may be caused by a loose battery positive connection at the starter.			
Correction				
	5619731 Inspect the battery positive connection at the starter (1):			
	• If the battery positive connection is loose, torque the B+ terminal nut to $12.0 \pm 0.3$ Nm (8.8 lb ft).			
	• If the battery positive connection is not loose, refer to SI for further diagnosis and repair.			

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### Parts Information

No parts are required for this repair.

## **Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time		
4087468*	Torque B+ Starter Terminal to Specification	0.3 hr		
*This is a unique Labor Operation for Bulletin use only.				

Version	1
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GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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