



# Service Bulletin

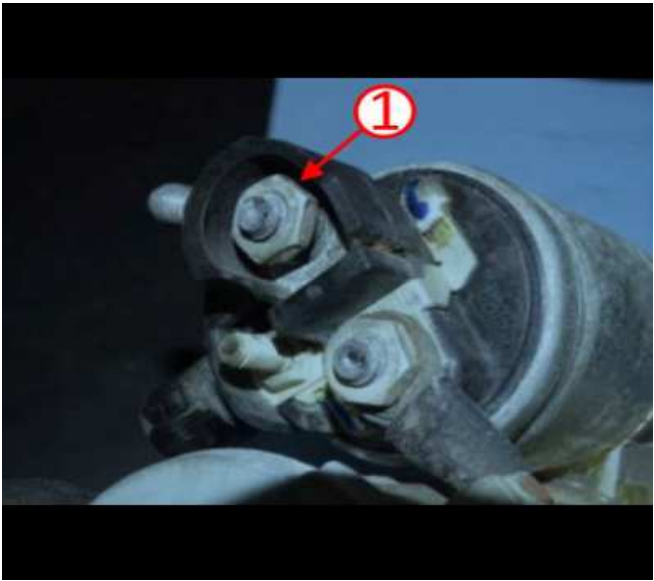
Bulletin No.: 20-NA-139

Date: June, 2020

## TECHNICAL

**Subject:** No Crank No Start

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2018	2018	SOP	November 1, 2018	L83	-
	Suburban						
	Tahoe						
GMC	Sierra	2018	2018	SOP	November 1, 2018	L83	-
	Yukon						

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment that the engine will not crank over or the starter will not engage. Some technicians may not find any DTC or any other immediate indications of a concern.
<b>Cause</b>	This condition may be caused by a loose battery positive connection at the starter.
<b>Correction</b>	<div data-bbox="683 1045 1333 1621"></div> <p>5619731</p> <p>Inspect the battery positive connection at the starter (1):</p> <ul style="list-style-type: none"><li>• If the battery positive connection is loose, torque the B+ terminal nut to 12.0 ± 0.3 Nm (8.8 lb ft).</li><li>• If the battery positive connection is not loose, refer to SI for further diagnosis and repair.</li></ul>

## Parts Information

No parts are required for this repair.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4087468*	Torque B+ Starter Terminal to Specification	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released June 22, 2020

