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# SERVICE BULLETIN

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EL20-025

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NTB20-055

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## 2020 SENTRA; A/T SHIFT LOCK AND REMOTE START INOPERATIVE WITH NEW BCM SERVICE PART

**APPLIED VEHICLES:** 2020 Sentra (B18)

### SERVICE INFORMATION

After installing a new BCM service part, if the Intelligent Key UNLOCK button is pressed before performing the configuration with CONSULT-III plus, certain BCM configuration parameters will be permanently locked in the default setting; one of these parameters is Remote Engine Start (RES).

- The default setting for Remote Engine Start is WITHOUT.
- The RES function WILL BE permanently disabled if the UNLOCK button is pressed BEFORE the BCM service part is configured.

### IMPORTANT:

To avoid permanently disabling the RES feature after replacing the BCM, the configuration procedure must be performed first so that all of the vehicle features operate correctly.

Avoid pressing the UNLOCK button on the Intelligent Key after a BCM replacement. Wait until the configuration process has completed and the default configuration has been overwritten with the correct data before pressing any Intelligent Key buttons.

### Things to remember when replacing a BCM:

- It is not necessary to register Intelligent Keys to a new BCM.
- Never press the UNLOCK button on the Intelligent Key until the configuration settings step has been completed.
- Complete the configuration of the BCM either manually, or by downloading saved configuration from the previous BCM (stored in CONSULT-III plus).

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

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