



SERVICE BULLETIN

Classification: EL11-034c	Reference: NTB11-088c	Date: July 13, 2020
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A/V CONTROL UNIT EXCHANGE AND MAP SD CARD REPLACEMENT

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2011-2013 LEAF (ZE0)

SERVICE INFORMATION

When replacing (exchanging) an A/V Control Unit, **Do NOT remove the Map SD Card.** The Map SD Card is matched to the unit.

NOTE: See Figures 1 and 2 for Map SD Card location.

- If an A/V Control Unit is sent to Clarion without the Original Map SD Card, Clarion will NOT accept it. The A/V Control Unit will be sent back to the dealer.
- If the dealer does NOT resend the unit to Clarion with the original (matched) Map SD Card within 30 days, the entire A/V Control Unit (including SD Card) cost will be charged back to the dealer.
- To order a replacement matched Map SD Card, fill out an order form and fax it to Clarion.

See page 2 for order form information.

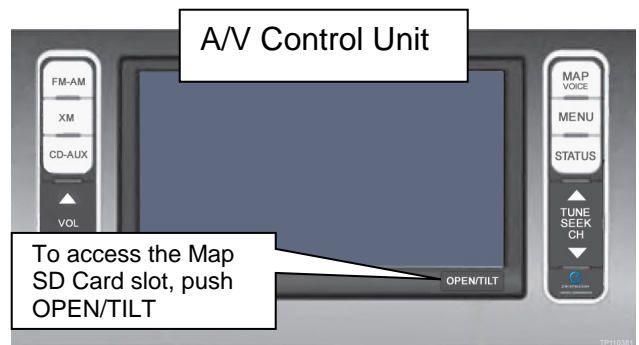


Figure 1

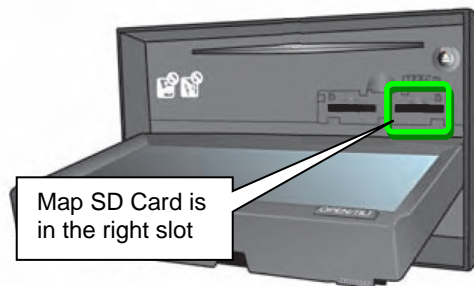


Figure 2

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Order forms can be found on the Electronic Exchange Information page of the dealer portal (NNAnet2.0).

Log into NNAnet2.0, then:

Click on the link below

https://www.nnanet.com/content/dam/nnanet/documents/us/nissan/en_us/Service/processing/122319%20Electronic%20Exchange%20Information.pdf

or

Navigate to **My Documents > Warranty > Electronic Exchange Information**

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
September 21, 2011	NTB11-088	Original bulletin published
December 22, 2011	NTB11-088a	APPLIED VEHICLES revised
May 15, 2013	NTB11-088b	APPLIED VEHICLES revised
July 13, 2020	NTB11-088c	Order form information on page 2 revised

