

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT
P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI20-024

Effective: 08/10/2020

Release: 08/06/2020

SUBJECT: SF605 – Campaign Suspended

This letter is to inform you that campaign SF605, LED Step Lighting, will be suspended on Monday, 8/10/2020. On that date you will see SF605 marked as “Suspended” in OWL.

It has been determined that a change in the procedure is necessary. A second Important Campaign Information letter will be posted when the changes have been made and the campaign is reactivated.

Do not begin any SF605 repairs until the campaign is reactivated. For work already started, claims must have a repair date of 08/10/2020 or prior. Claims with later repair dates will not be accepted by OWL.

Last Repair Date for SF605 Repairs: Monday, 08/10/2020

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.