

Technical product information

Topic	Bentayga - Ticking noise behind Driver Instrument Panel
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2054077/2
Level	EH
Status	Released for publishing
Release date	02-Jul-2020

New customer code

Object of complaint	Complaint type	Position
engine -> induction system, charging systems, vacuum systems	noise, vibration	

New workshop code

Object of complaint	Complaint type	Position
engine -> induction system, charging systems, vacuum systems -> central feed vacuum pump	noise, vibration -> noise	

Vehicle data

Bentayga series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Ticking noise behind Driver Instrument Panel.

Technical background

In certain circumstances a ticking noise behind the Driver Instrument Panel may be audible within the vehicle cabin. The ticking noise emanates from the vacuum system and may be more noticeable following several successive brake pedal actuations.

Production change

.

Measure

The attached video demonstrates the ticking noise from the vacuum system <https://vimeo.com/318400011>

If the complaint noise is the same, the Customer should be advised that this is normal and does not represent a failure or malfunction on the vehicle.