



Technical Service Bulletin

GROUP	NUMBER
CAMPAIGN	20-01-031H-1
DATE	MODEL(S)
JULY, 2020	Sonata Hybrid (DN8 HEV)

SUBJECT: INFORMATION FOR PROGRAMMING THE NEAR FIELD COMMUNICATION (NFC) CARD (SERVICE CAMPAIGN T5E)

This TSB supersedes 20-01-031H to include Section D. Troubleshooting – Pairing NFC Card with GDS.

★ IMPORTANT

***** Dealer Stock and Retail Vehicles *****

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description: This bulletin describes the procedure to program the NFC Card only when no other NFC card has been paired to the vehicle previously.



Applicable Vehicles:
Certain 2020MY Sonata Hybrid (DN8 HEV) equipped with SEL, Limited (Trims)

Parts Information:

Part Name	Part Number	Image	Qty.
NFC Card Key	L0H81-AK000		1

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Warranty Information:

Model	Op Code	Op Code Description	Op Time	Causal P/N	Nature Code	Cause Code
Sonata Hybrid (DN8 HEV)	00A001R0	Card Pairing	0.2 M/H	L0H81-AK000	I3T	ZZ3

Note: Submit claim under campaign claim entry screen

NOTICE

This TSB is **ONLY** applicable when no other NFC card has been paired to the vehicle previously.

Notes: For models with Navigation, complete Card Pairing Process on the AVN.
For models with Non-Navigation Head Units, complete pairing process with the cluster.

NOTICE

If unable to program the card key through the Head Unit or Cluster, proceed to **Section D (Page 9)** for troubleshooting measures.

Service Procedure:

A. Head Unit Identification

1. Identify if the Head Unit is a Navigation or Non-Navigation System.

Non-Navigation contains **two** knobs



Navigation contains only **one** Knob



2. Complete pairing process after identifying the Head Unit type.

NOTICE

Section B: Non-Navigation proceed to **Page 3**
Section C: Navigation jump to **Page 6**

B. NFC Pairing for Non-Navigation Head Unit

1. Remove the key card in plastic sleeve from the box.

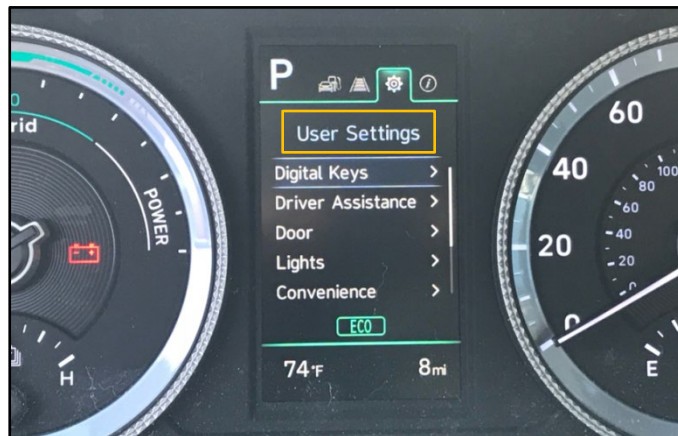


2. Place the key card on the wireless charging pad.

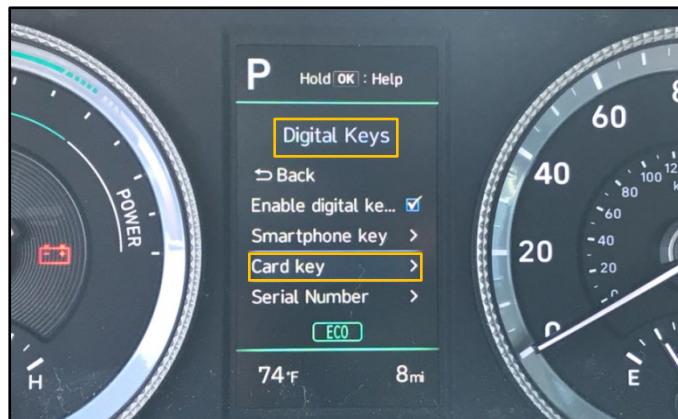


- 3. With at least 1 key FOB inside the vehicle, turn IG ON, without engine running to power on the cluster.

Scroll to **User Settings**.



- 4. Press **Digital Keys** followed by **Card Key**.



- 5. Choose **Save** under the card Key screen.



- 6. Confirm card key saved.
Save cannot be selected anymore.



- 7. Turn IG OFF and exit vehicle with both the programmed card key as well as the key FOB.

Place the Key FOB at least 6 feet away from the vehicle and place the programmed card key to the driver side door to confirm that it arms and disarms the vehicle alarm system.



- 8. Loop the programmed card key with the 2 key FOBs.

NOTICE

If the vehicle has been retailed, this step is no longer necessary.



C. NFC Pairing for Navigation Head Unit

1. Remove the key card in plastic sleeve from the box.

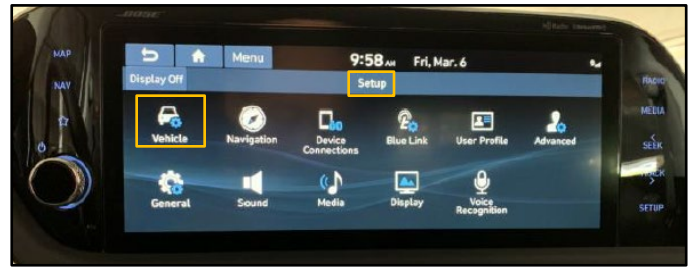


2. Place the key card on the wireless charging pad.

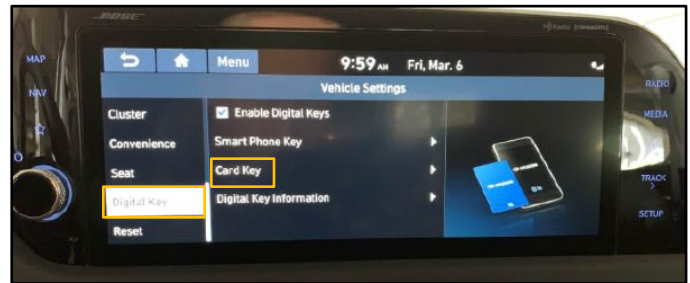


3. With at least 1 key FOB inside the vehicle, turn IG ON without engine running to power on display.

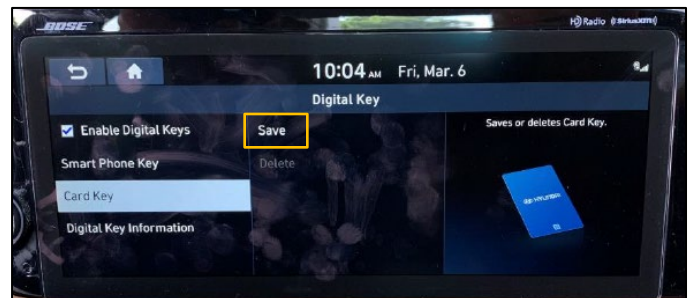
Press **Setup** and then **Vehicle**.



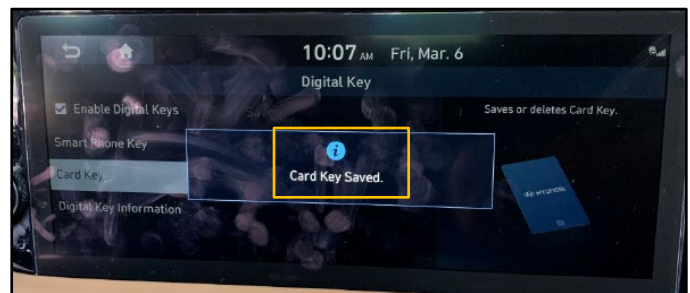
4. Scroll down and press **Digital Key** followed by **Card Key**.



5. Press **Save** under the Digital Key screen.

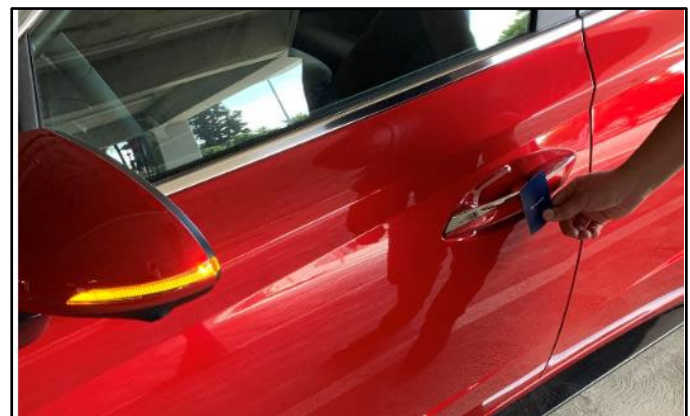


6. Check for **Card Key Saved**. Message as shown to the right.



7. Turn IG OFF and exit vehicle with both the programmed card key as well as the key FOB.

Place the Key FOB at least 6 feet away from the vehicle and place the programmed card key to the driver side door to confirm that it arms and disarms the vehicle alarm system.



8. Loop the programmed card key with the 2 key FOBs.

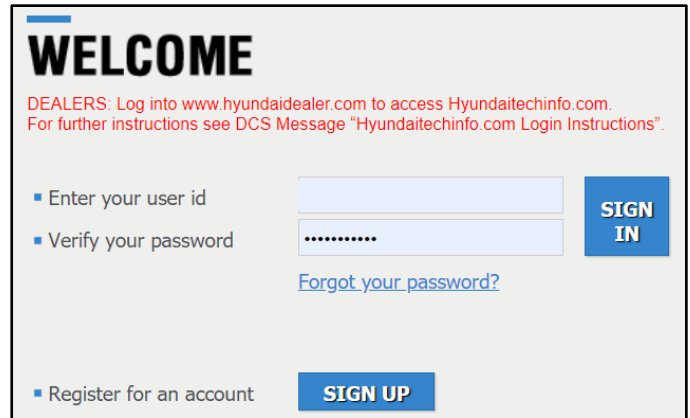
NOTICE

If the vehicle has been retailed, this step is no longer necessary.

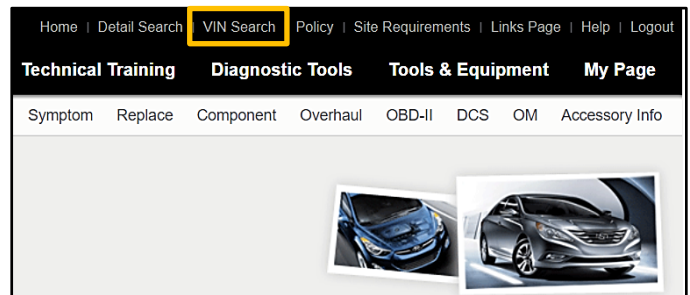


D. Troubleshooting – Pairing NFC Card with GDS

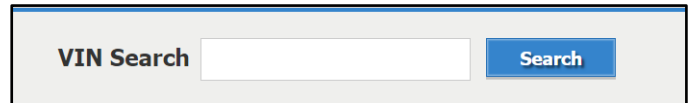
1. Login to **HyundaiTechInfo.com**.



2. Click on **VIN Search**, and enter VIN.



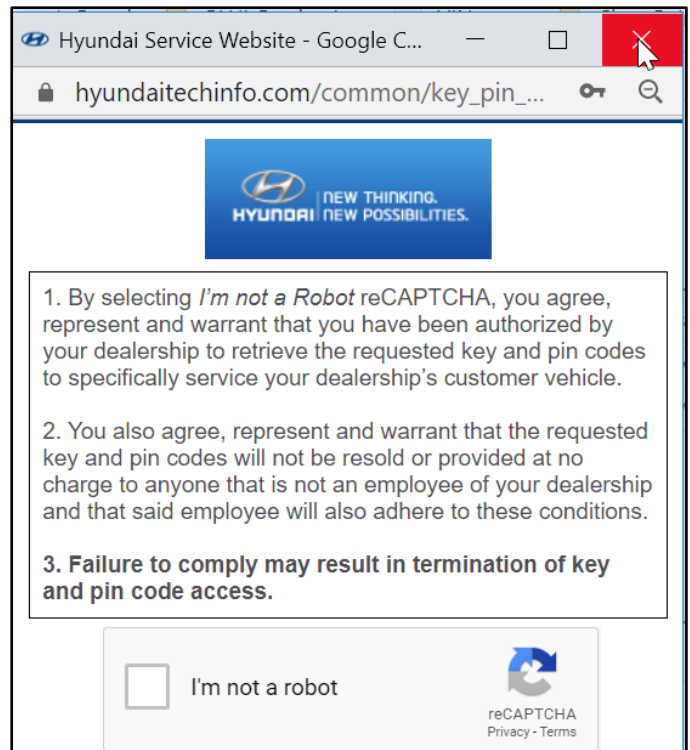
3. Scroll down to “Key Code & Pin code Search”.



Click on **Search Key/PIN code**.



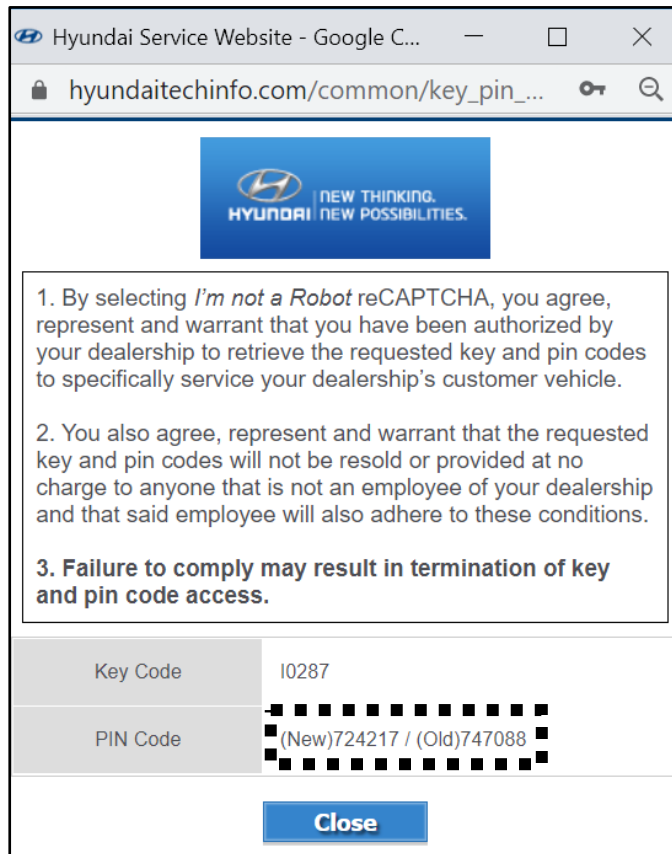
4. Click I’m not a Robot, and complete security task.



- 5. Write down **New** pin code, and proceed to the vehicle.

NOTICE

PIN Code will be needed to complete Step 13.



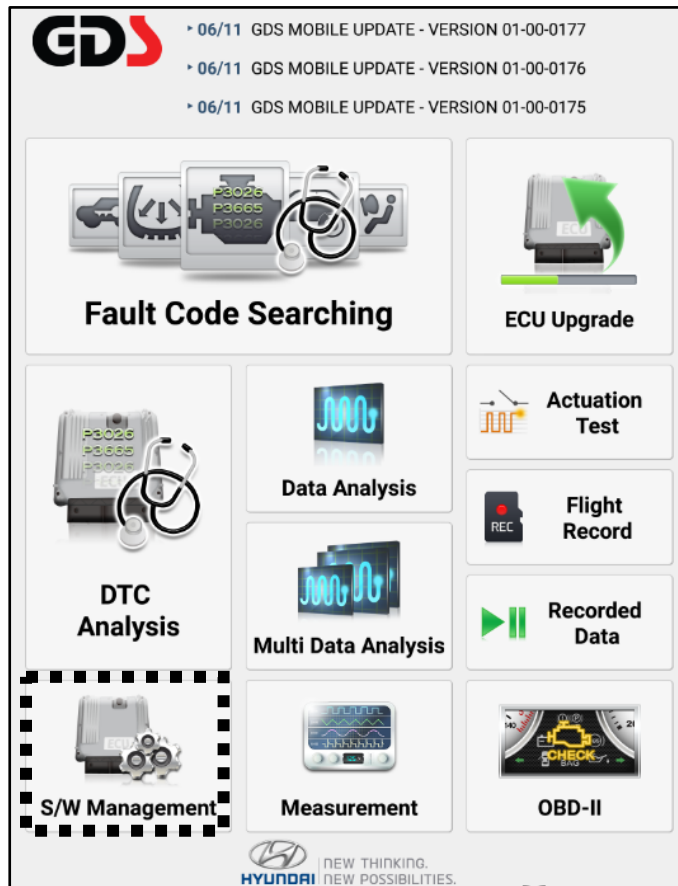
- 6. Insert the GDS scan tool into the vehicle's **Onboard Diagnostic II (OBD II)** port.

NOTICE

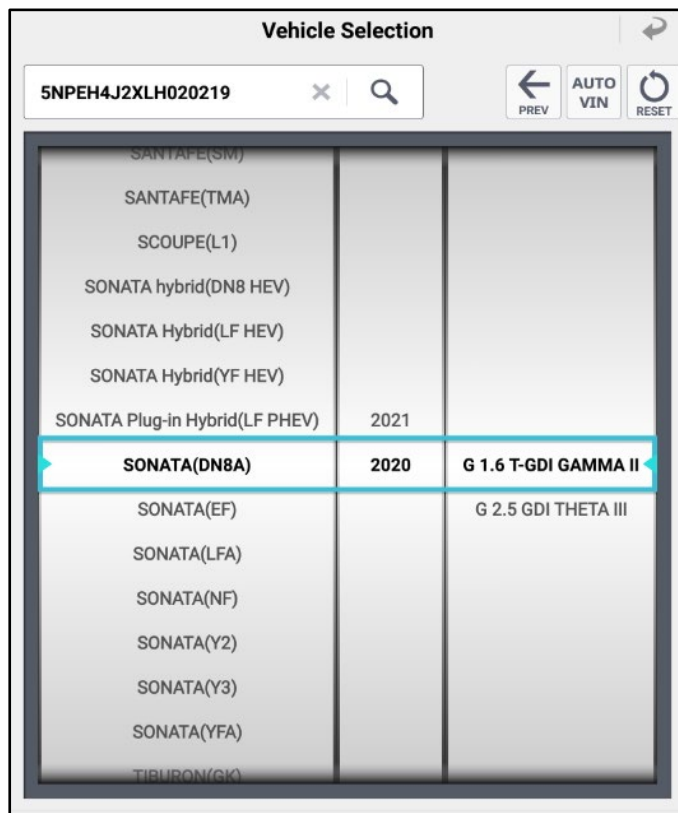
The GDS scan tool must sit flush inside the OBD II port, and the **Function light** must appear before proceeding further.



7. In the GDS, tap **S/W Management**.



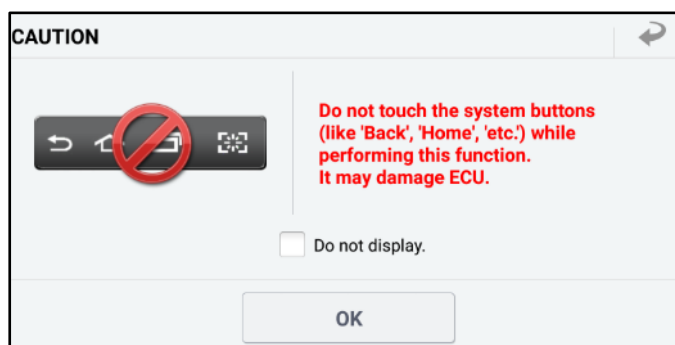
8. Enter vehicle information and press **OK**.



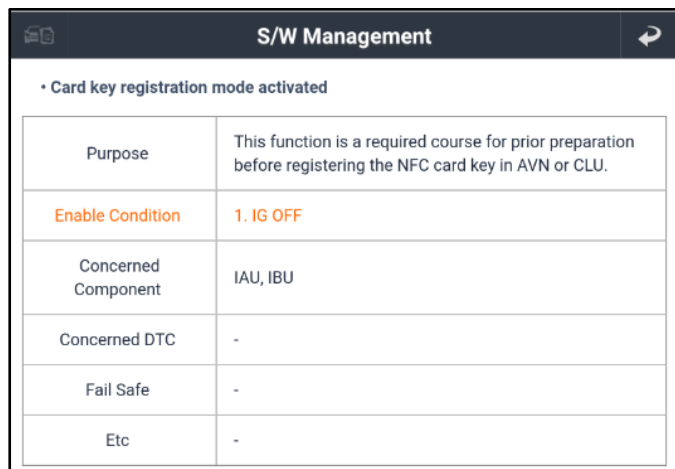
- 9. Scroll down to Identity Authentication Unit, expand folder, and tap **Card Key Registry Mode Activation**.



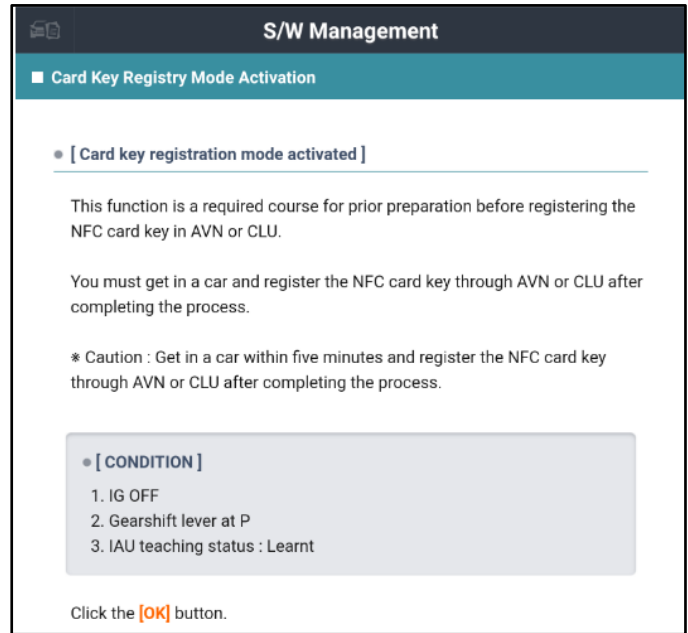
- 10. Tap **OK**.



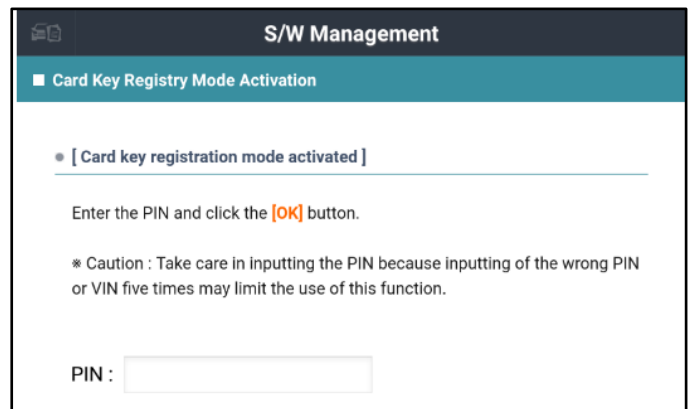
- 11. Confirm card key registration mode is activated and press **OK**.



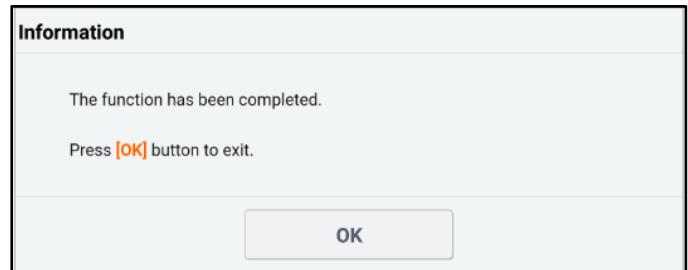
12. Confirm all the preconditions have been met, and press **OK**.



13. Enter **new** PIN that was retrieved from **HyundaiTechInfo.com** (Step 5), and press **OK**.



14. GDS will inform user that “The function has been completed”.
- Press **OK**.



15. GDS Service Procedure complete, please proceed back to **Section A** (Page 2).