

## Latest Vehicle Concern Fixes

BODY



### Air Conditioning Blowing Warm Air

17 – 20MY Range Rover, RR Sport, Discovery

#### Customer Voice:

- A customer may report that the HVAC system is not blowing cool air.

#### Technical Description:

- The air conditioning system may be low on refrigerant due to a slow refrigerant leak at the condenser assembly.

#### Status:

- Engineering is investigating reports of refrigerant leaks from condenser unit.
- Should a customer report a concern of lack of cooling and the cause is determined to be due to a condenser leak, please submit an EPQR with the following details.
  - Pictures of point of leak on the condenser.
  - Amount of refrigerant recovered from vehicle.
  - Customer verbatim of when concern first occurred.
- Please use care when removing the condenser from the vehicle to ensure it is not damaged on the removal process, as parts will be requested for return.

