L663 Defender

PIVI Loss of Audio



Loss of Audio on Radio	20MY L663 DEFENDER
 <u>Customer Voice</u>: Customer will lose audio from radio regardless of source selected 	
Technical Description: Issue with PIVI driver which causes audio loss 	A HD HD2 HD HD2 HD2 HD HD2 HD HD2 HD2 HD2 HD2 HD2 HD2 HD2 HD2 HD2 HD2
Status:	
 Root cause has been identified and a software fix will be released in PIVI update IP26 scheduled for early August. A hard reset of PIVI unit will restore audio for this concern with a low probability of re-occurrence. SSM to be released to GCM/TOPIx shortly 	