

L663 Defender

PIVI Pro Nav Map Installation Issues



PIVI Pro Nav Map Installation

20MY L663 DEFENDER

Customer Voice:

- Unable to install nav data from USB at PDI

Technical Description:

- Nav data files may be corrupted

Status:

- Please follow guidelines in SSM 74839
- Min 32GB USB stick formatted to FAT32 & erased prior to download
- If install does not complete or freezes part way please verify the data on the USB stick is not corrupted
- Switch the vehicle off and remove the USB stick
- Check files in windows, file names should be readable not ASCII characters (see images to the right).
- If corrupted then re-download the files from Pivi Pro DOC and repeat install.
- If issues persist please follow the SSM and download the files from the link provided in step 5 and re-attempt download. NOTE: NTFS file format

