

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74968 - V8 S/C 5.0L PETROL and V8 N/A 5.0L PETROL Electronic Locking Rear Differentials - Noisy

Models : Discovery / L462

Range Rover / L405

Range Rover Sport /
L494

Engineer Tristan Hooper

Name :

Last 31 JUL 2020 11:06:44

Modified :

Category : Driveline

Symptom : 597997 Driveline Noise Concerns

Content : **Issue:**

JLR is investigating Range Rover (L405), Range Rover Sport (L494), Discovery (L462), V8 S/C 5.0L PETROL and V8 N/A 5.0L PETROL Electronic Locking Rear Differentials - Noisy

Cause:

Under investigation

Action:

If this symptom is reported please raise an ePQR referencing this SSM with the following information;

- Report specific conditions required to replicate the customers concern. Vehicle speed, load, climatic conditions, duration of drive etc.
- Fully assess the Suspension & Final Drive system include/check for any free play, damage, corrosion, excessive backlash. Reference Topix 205-02: Rear Drive Axle/Differential, diagnosis and testing section
- Pending ePQR feedback additional instructions to follow

Thank you in advance for your assistance with this matter.

