

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74942 - Heated Steering Wheel Inoperative

Models : Discovery / L462

Range Rover / L405

Range Rover Sport /
L494

Engineer Richard Attwood

Name :

Last 27 JUL 2020 10:50:35

Modified :

Category : Electrical

Symptom : 208000 Climate Control

Content : **Issue:** A customer may report that the heated steering wheel does not heat up when selected.

Cause: Steering wheel harness connections, steering wheel module or steering wheel.

Action: When carrying out diagnosis of the concern, please make sure that all relevant circuit electrical connections are secure and have correct continuity.

- Check security and continuity of all heated steering wheel electrical connections with reference to the TOPIx Workshop Manual.
- If a concern is identified rectify as necessary e.g harness chafe, loose connector/ pins.
- If a concern is not identified, please disconnect and re-connect all the heated steering wheel related circuit connections and check heated steering operation before consideration is given to component replacement.