

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74936 - L663 Defender False theft alert sent to customer

**Models :** Defender/L663

**Engineer** Diegnan Paul

**Name :**

**Last** 20 JUL 2020 06:56:19

**Modified :**

**Category :** Electrical

**Symptom :** 205000 Electrical Accessories

**Content :** Issue:

Telematic Control Unit (TCU) may trigger a false theft alert to a customer.

Cause:

Software error. TCU falsely logs GPS antenna DTC B119F-13 which also triggers a theft alert.

Action:

Using Pathfinder, update TCU to latest software level (L8B2-70712-AM).

Note: Do not replace any components such as roof pod, antenna splitter, harness or electronic modules unless a hard fault is otherwise diagnosed via guided diagnostic flow.