

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74914 - L663 20MY Pathfinder unable to communicate with NFSM

**Models :** Defender/L663 (SALEA7BUXL2000584)

**Engineer** Lengyel Tomáš

**Name :**

**Last** 16 JUL 2020 11:42:59

**Modified :**

**Category :** Electrical

**Symptom :** 203000 Basic Electrical

**Content :** Issue:

NFSM (Near Field Sensing Module) not communicating with Pathfinder

Cause:

Under investigation

Action:

1. Raise EPQR with images of the failure and pathfinder communication log attached. Do not attempt further repair action to allow engineering team to investigate
2. Disconnect Pathfinder from vehicle
3. Lock Car for minimum 15 minutes
4. Un-Lock Vehicle
5. Connect Pathfinder and test NFSM communication