Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74891 - L663 Defender Towing harness (LR 137796), unable to secure to body

Models : Defender/L663

Engineer Diegnan Paul Name :

Last Modified 07 JUL 2020 12:36:16

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Category : Accessories

Symptom : General Accessories

Content : Issue:

Retailers may report the EDT (Electrically Deployable Towing) harness (LR137796) may be supplied with a fixing which does not match the body and cannot be secured.

Cause:

Change to body and harness specifications not synchronised.

Actions:

Should a harness be supplied in this condition (see example picture 1) complete the following:

- Remove the highlighted anti-rotational fir-tree clip by cutting the tie-strap and discarding.
- Add the offset stud clip (Pictures 2 and 2a) to the same position (90mm from the grey in-line connector) by taping the clip to the harness, use 2-3 turns of PVC tape on each side of the fixing feature of the clip.
- Secure the harness using the offset clip onto the stud on the body (Picture 3).
- A new clip can be obtained by sending an eMail to sbunn@jaguarlandrover.com with SSM74891 as the title detailing a contact name, postal address and contact phone number. The part will be despatched as quickly as possible.

Note: Parts have been quarantined to ensure future supplies are to the correct specification. This is a short term communication which will be removed after confirmation of assured parts.

File : <u>Picture 2a Clip fitted to harness.jpg</u> <u>Picture 1.jpg</u> <u>Picture 2 offset clip.png</u> <u>Picture 3 EDT Harness.png</u>

Jaguar Land Rover Limited 2000 - 2020 (Rel. 2682)