SERVICE BULLETIN

M1475 **2020-07-30**

M1475: BOOM! BOX GTS - SOFTWARE UPDATE

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Revision Description[1]
2019-10-07	Model year
	* Updated Vehicles Affected
	Software downloading
	* Added Software : Downloading Software
2018-08-21	Initial release
(1) Document history does not cover software release dates.	

Purpose for Service Bulletin

This bulletin provides notice of Boom!™ Box GTS software release dates. For details on software notes see the owner's manual.

This bulletin helps the dealer locate needed information to update and service Boom! Box Audio Infotainment systems. It also lists software revisions release dates.

Vehicles Affected

This information applies to all Touring, Touring CVO and Trike models equipped with a Boom! GTS Infotainment system.

Markets Affected

All markets are affected.

Radio Software

Periodically software updates will be available at no charge. Updates can be downloaded and updated by either the customer or dealership. The software downloads and installation procedure can be found at:

Infotainment Support Resources

Updating software is not covered under warranty. Performing a software update is not necessary if the audio system is functioning correctly. However, updating the software is recommended to correct concerns that may have existed in earlier software versions.

Software

Table 2. Software Release Date

Software	Release Date
MY21.20.28.00	2020-07-30
MY21.20.22.00	2020-06-26
MY21.20.17.00	2020-05-15
MY20.19.39.00	2020-01-07
MY20.19.20.01	2019-08-20
MY19.19.03.00	2019-03-04
MY19.19.02.01	2019-01-17
MY19.18.42.01	2018-10-26
MY19.18.32.01	2018-08-21
MY19.18.26.03	Launch

See Service Information Portal (SIP) online Boom! Box GTS owner's manual to review all details on software updates.

BOOM! BOX GTS > Software Update

Boom! Box GTS Owner's Manual Release Notes

Downloading Software

1. To download the latest file click:

NOTE

- *Login into SIP through Google Chrome to view.*
- *Verify that the correct Universal Serial Bus (USB) drive is being used from the BOOM! BOX GTS > Software Update.*

   a. **North America - DOM:** swdl_boombox_GTS_DOM.zip

   b. **Europe - HDI:** swdl_boombox_GTS_HDI.zip

   c. **Rest of World - ROW:** swdl_boombox_GTS_ROW.zip

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									