# SERVICE BULLETIN

**M1518** **2020-07-14**

## M1518: GTS RADIO - DIGITAL TECHNICIAN II REFLASH "ERROR 22"

### Purpose for Service Bulletin

This bulletin informs dealers that Harley-Davidson has discovered an issue with GTS radios setting an "ERROR 22' code in Digital Technician II (DT II).

This error code may appear after trying to reflash configuration changes with DT II to the GTS radio.

- DIGITAL TECHNICIAN II (PART NUMBER: HD-48650)

### Motorcycles Affected

All vehicles equipped with a GTS radio.

### Markets Affected

All markets are affected.

### Required Dealer Action

1. GTS radio software update MY21.20.22.00 **must** be performed before connecting the vehicle to DT II to reflash/setup the radio.

2. Follow the software update procedure as stated in M1475.

3. If the error occurs, the radio must be replaced.

    a. If the error occurs after the radio has been updated to MY21.20.22.00, contact the regional Harley-Davidson Technical Service team.

### Supplemental Procedure Video

**⚠ WARNING**

**Always review the appropriate service procedure prior to performing it. This video is intended to supplement, not replace, documented service procedures. Attempting service procedures without the proper training, tools, equipment, and manuals could result in death or injury to you or others. This could also damage the motorcycle or cause the motorcycle to operate improperly. (10406a)**

This video is a supplement of the procedure covered in the document. This video can only be viewed through Service Information Portal (SIP).

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**Video 1. GTS Radio - Digital Technician II (DT II) Reflash "Error 22"**

*NOTE*

*In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.*

| ROUTING | SERVICE MANAGER | SALES MANAGER | PARTS MANAGER | WARRANTY PROCESS MANAGER | LEAD TECHNICIAN | TECHNICIAN NO. 1 | TECHNICIAN NO. 2 | TECHNICIAN NO. 3 | RETURN THIS TO |
|---|---|---|---|---|---|---|---|---|---|
| INITIAL HERE | | | | | | | | | |