

Service Literature

To: General Managers
Service Managers
Service Technicians
Warranty Managers

Region: ☒ U.S.
☒ CAN

Bulletin: SLM20-007
Date: August 1, 2020
Valid to: N/A

Action Required? ☒ Yes ☐ No

From: Mack Trucks – Service

Subject: Service Literature Published and Released in July, 2020

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
SNM20-007	Recall EC0022 Expanded	New

TOOL BULLETIN

BULLETIN #	TITLE	COMMENTS
STB20-003M	Essential Tool Program - Automatic Tool Shipment	New

FIELD SERVICE BULLETIN

BULLETIN #	TITLE	COMMENTS
FSB 810-004	Back of Cab Crack, Repair	New

SERVICE PROGRAM

BULLETIN #	TITLE	COMMENTS
S7509	Secondary Fuel Filter replacement	Reopened

RECALLS

BULLETIN #	TITLE	COMMENTS
	None Issued	

(CBR) CASE BASED REASONING

NEW SOLUTIONS

SOLUTION #	TITLE
KC-2024	Mack Chassis - Bendix ABS Fault SPN 807 FMI 13 Blink code 19-04
KC-2036	Mack Chassis - ABS Controller Programming

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
KC-219	Oil In Control Housing Or TECU -- AMT-F	Updated the cleaning process
KC-314	On-Highway Vehicles With 2018 Interior Update - Enabling Traffic Sign Recognition (TSR) For Bendix 1.0	Updated information to specify eService is required if using ACOM PRO.