WLD3 workshop campaign – Replacing engine mounts and retrofitting cover caps

Version 1

WLD3 workshop campaign – Replacing engine mounts and retrofitting cover caps

Overview

Due to insufficient sealing It is possible that moisture may penetrate into the adaptive engine mounts (PADM), e.g. due to splash water when driving on wet roads.

This can result in an electrical fault in the control system of the adaptive engine mounts. If this happens, the engine mount will act like a conventional mount and a corresponding warning message will be displayed in the instrument cluster.

To prevent this from happening, the engine mounts must be replaced with mounts with optimal sealing. Furthermore, cover caps must be retrofitted to the engine mounts to additionally protect the mounts from splash water.

Model type	911 (992)
Model year	2020
Vehicle specifications	Dynamic engine mounts PADM (I-No. JQ3)
Number	1,018

Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle. Please invoice this additional service with the campaign scope via WWS.

Parts required

Part number	Designation	Quantity/vehicle	Parts return*
992199384A	Engine mount, dynamic	2	No
992199534A	Cover cap for engine mount	2	No
PAF107838	Hexagon-head bolt, M8 x 50	8	No
PAF104694	Hexagon-head bolt, M12 x 1.5 x 70	2	No
PAF008674	Hexagon-head bolt, M12 x 1.5 x 105	2	No
PAF909664	Hexagon collar nut, M12	2	No
WHT008676	Hexagon-head bolt, M12 x 1.5 x 45	2	No
WHT008740		2	No

Part number	Designation	Quantity/vehicle	Parts return*		
	Screw with washer assembly, M12 x 1.5 x 40				
PAF008735	Hexagon-head bolt, M12 x 1.5 x 95	2	No		
PAF008673	Hexagon-head bolt, M12 x 1.5 x 110	2	No		
Additional parts requ	Additional parts required for vehicles with standard suspension (I-No. 1P0):				
PAF007957	Hexagon nut, M10	2	No		
Additional parts requ	Additional parts required for vehicles with roll stabilisation PDCC (I-no. 1P7):				
9A700781900	Hexagon nut M12	2	No		

Required materials

Part number	Designation	Quantity/vehicle	Parts return*
00004330516	Coolant additive, 20- litre container	aprox. 1 litre per vehicle	No
00004330539	Lubricant, 100 gram tube	approx. 5 grams per vehicle	No

^{*}The parts must be stored in WWS until **the relevant warranty/campaign claim** has been settled (credit note). If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Ordering required parts

An initial small quantity auto-allocation has been shipped for repairs to begin. Please order additional parts as needed, based on vehicles that arrive with this open campaign.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Replacing engine mounts and retrofitting cover caps

- Vehicles with Lane Change Assist (I-no. 7Y1)
- Vehicles with reversing camera (I-no. KA2 or KA6)
- For vehicles with Lane Change Assist and reversing camera

Damage code	WLD3 66 000
Repair code	2
Working time	778 TU

Scope 2: Replacing engine mounts and retrofitting cover caps

• For vehicles without Lane Change Assist or reversing camera

Damage code	WLD3 66 000
Repair code	2
Working time	702 TU

Further information

Work instruction	TI No. 53/20, Group 1, Service, WLD3	
Vehicle list and allocation	See PCSS or attached list for reference	
Technical Information*	See PCSS or attached PDF for reference	

^{*}Please find attached the Technical Information as a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

992 1 53-20 WLD3 - Replace Engine Mounts and Retrofit Caps (Workshop Campaign).pdf

1.0 MB

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WLD3 VIN List.xlsx

28.4 KB

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