WKH3 - Replace drive shafts on the front axle

Version 1

Overview

There is a possibility that the drive shafts on the front axle of the affected vehicles can loosen at the joint while driving due to a temporary installation problem.

If this is the case, there will be noises on the front axle and limited driving force on the relevant wheel.

To prevent this from happening, the drive shafts on the front axle must be replaced.

Please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	911 (992)
Model year	2020

Number 45

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Parts required

Part No.	Designation	Quantity/vehicle	Parts return*	
00004330458	Drive shaft	2	No	
9P1407306	Plate	6	No	
PAF107190	Collared cheese head bolt, M8 x 45	12	No	
WHT007021	Hexagon nut, M22 x 1.5	2	No	
9P1407483	Protective ring	2	No	

^{*} The parts must be stored until such a time as the related warranty or campaign claim has been credited in WWS. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Parts Ordering

Parts will not be auto-allocated for this campaign. Please order parts as needed, with no need for PRMS ticket or release via email.

Required materials

Part No.	Designation	Quantity/vehicle
00004330508	Mounting paste, 100g tube	As much as required (approx. 10 g required per vehicle)

Part No.	Designation	Quantity/vehicle

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Replacing drive shafts on the front axle

• Only relevant for 911 Carrera 4 Coupé

Damage code	WKH3 66 000
Repair code	2
Working time	491 TU

Scope 2: Replacing drive shafts on the front axle

Only relevant for 911 Carrera 4 Cabriolet

Damage code	WKH3 66 000
Repair code	2
Working time	546 TU

Further information

Work instruction	TI No. 125/19, Group 4, Service, WKH3
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information*	See PCSS or attached TI for reference

^{*} Please find attached the Technical Information as a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

992 4 125-19 WKH3 - Replacing Drive Shafts on the Front Axle (Workshop Campaign).pdf

108.8 KB

(46 views)

WKH3 VIN List.xlsx

9.0 KB

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