

MAZDA DEALER EMAIL

July 27, 2020

Attention: Mazda General, Parts and Service Managers

Subject: Dealer Rework (DRW) 29 – Pre-Delivery Second Inspection of Allocated Fleet Vehicles

Dear Mazda Dealer Partners,

Concern Outline:

There are 597 vehicles contained in this DRW, and all had a paid Pre-Delivery Inspection performed at the port and were to be used as fleet vehicles. These vehicles have since been reallocated to dealerships and due to significant idle time prior to arriving at dealers, the vehicle should have a new Pre-Delivery Inspection performed in order to support a perfect delivery to the customer.

Action Required:

- 1) Perform a new PDI as per the normal process. Additional PDI Step 1 forms are available on MGSS under Forms
- 2) Because the PDI has already been paid on the VIN, you must submit claim under this DRW for this special second PDI reinspection.

Affected Vehicle VIN Range:

| Model | Subject VIN range |
|--------------|--|
| 2020 CX-3 | JM1 DK**** L1473423, 1473453 (2 Vehicles) |
| 2020 CX-9 | JM3 TC**** L* 414686 – 419175 (34 Vehicles) |
| 2020 CX-30 | 3MV DM**** LM***** 115568-122873 (406 Vehicles) |
| 2020 Mazda 6 | JM1 GL1VM8L1518220 (1 Vehicle) |
| 2020 CX-5 | JM3 KF**** L***** 742170-790471 (44 Vehicles) |
| 2020 Mazda3 | JM1 BP****L1173002-L1173182 (4 Vehicles) 3MZ BP****LIM****** 131161-135878 (106 Vehicles) |

Number of subject vehicles:

| Country | Subject vehicles |
|---------|------------------|
| USA | 597 |

We apologize for any inconvenience this Special Dealer Rework may cause you. Your understanding and support in carrying out this campaign is greatly appreciated.

If you have any questions regarding this DRW, please contact Dealer Recall Help on MXConnect > Warranty or contact the Mazda Warranty Department at warrantydept@mazdausa.com

Sincerely,

Travis Young Manager, Recalls, Technical Services Division Mazda North American Operations

MAZDA NORTH AMERICAN OPERATIONS