

Symptom-based workshop manual

Service 87/20 ENU 4812

4

Noise Symptom - Creaking Noise can be Heard When Touching the Steering Wheel Cover: Reworking Front Steering Wheel Cover (SY 87/20)

| Revision: | This bulletin replaces bulletin Group 4, 87/20, dated June 16, 2020. Update of Equipment. | | | |
|---------------------|--|---|-----------------------------|--|
| Model Year: | As of 2020 | | | |
| Model Line: | Taycan (Y1A) | | | |
| Subject: | Front steering wheel cover | | | |
| Symptom: | Creaking noise can be heard when touching the steering wheel cover. | | | |
| Cause: | Play between front and rear steering wheel covers. | | | |
| Remedial Action: | Apply felt to increase the pretension. | | | |
| Model line: | 911 Carrera (992) | | | |
| Subject: | Front steering wheel cover | | | |
| Symptom: | Creaking noise can be heard when touching the steering wheel cover. | | | |
| Cause: | Play between front and rear steering wheel covers. | | | |
| Remedial Action: | Apply felt to increase the pretension. | | | |
| Required too | ls and parts | | | |
| Tools: | Scissors | | | |
| Parts Info: | Part No. N 90799102 00004320744 | Designation \Rightarrow Countersunk screw \Rightarrow Felt strip, 30 mm x 5 meters | Oty. 1 ea. 0.1 | |

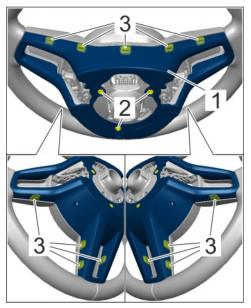
Preparatory work

Work Procedure: 1 Remove steering wheel, see ⇒ Workshop Manual '481019 Removing and installing steering wheel'

Reworking front steering wheel cover

Work Procedure: 1 Remove rear steering wheel cover \Rightarrow Rear steering wheel cover -1-.

- 1.1 Unscrew and remove screws \Rightarrow Rear steering wheel cover -2-.
- 1.2 Loosen clip connections \Rightarrow Rear steering wheel cover -3-.
- 1.3 Only for vehicles with heated steering wheel: Lift rear steering wheel cover up slightly, remove steering wheel heating switch ⇒ Heated steering wheel switch -1- in direction of arrow ⇒ Heated steering wheel switch -A and detach the relevant wire harness.



Rear steering wheel cover



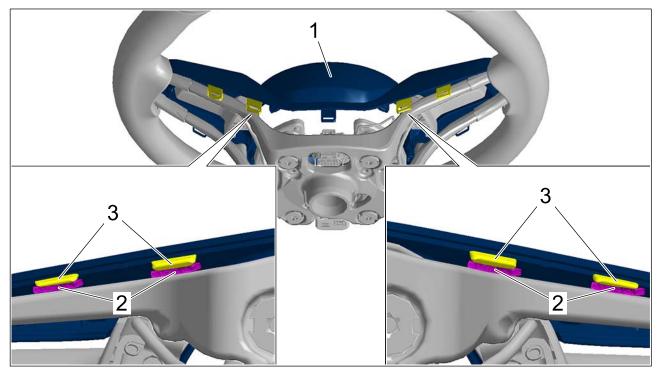
Heated steering wheel switch

- 2 Reworking front steering wheel cover \Rightarrow Front steering wheel cover -1-.
 - 2.1 Cut the felt strip \Rightarrow Front steering wheel cover -2- to length.
 - 2.2 Affix the felt strip \Rightarrow Front steering wheel cover -2- to the underside of the clip connections \Rightarrow Front steering wheel cover -3- to achieve sufficient pretension.

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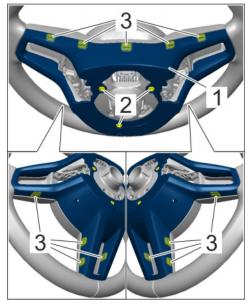
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Symptom-based workshop manual



Front steering wheel cover

- 3 Install rear steering wheel cover \Rightarrow Rear steering wheel cover -1-.
 - 3.1 **Only for vehicles with heated steering wheel:** Insert steering wheel heating switch and route the relevant wire harness.
 - 3.2 Secure clip connections \Rightarrow Rear steering wheel cover -3-.
 - 3.3 Insert screws ⇒ Rear steering wheel cover
 -2- and fasten the Tightening torque
 2.8 Nm (2 ftlb.)



Rear steering wheel cover

Concluding work

Work Procedure: 1 Install steering wheel, see \Rightarrow Workshop Manual '481019 Removing and installing steering wheel'

Invoicing

Invoicing: For documentation and warranty invoicing, enter the labor operations, PQIS coding and part numbers specified below in the warranty claim:

| APOS | Labor operation | I No. |
|----------|--------------------------------|-------|
| 48124900 | Reworking steering wheel cover | |

PQIS coding:

| Location (FES5) | 48120 | Steering wheel cover |
|-------------------|-------|----------------------|
| Damage type (SA4) | 2017 | creaks, squeaks |

| Parts Info: | Part No. | Designation | Qty. |
|-------------|-------------|--|-------|
| | N 90799102 | \Rightarrow Countersunk screw | 1 ea. |
| | 00004320744 | \Rightarrow Felt strip, 30 mm x 5 meters | 0.1 |

References: \Rightarrow Workshop Manual '481019 Removing and installing steering wheel '

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