



27-20-01TT - Instrument Cluster -KX2- Displays Start-Stop Message after Removing Vehicle from Transport Mode

Release date: 07/31/2020

Condition

ATTENTION:
THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

| Applicable Vehicles | | | | | |
|---------------------|------|-----------|-------------|----------------|--------------|
| Model(s) | Year | Eng. Code | Trans. Code | VIN Range From | VIN Range To |
| Jetta | 2020 | All | All | All | All |

| Revision Table | | | |
|-----------------|----------------|----------------|-----------------------|
| Instance Number | Published Date | Version Number | Reason For Update |
| 2060389/1 | 7/31/20 | 27-20-01TT | Original publication. |

Technical Background

Error: "start stop" message continues to display on instrument cluster -KX2- after removing vehicle from transport mode.

Service

- Connect ODIS.
- Navigate to Engine > Control Module OBD > Clear DTC memory.
- Select Adaptations > Start/Stop Adaptation.

In the current status the display should indicate "Not Active".

- Click in the entry field on the right, select Activate and then select Apply.

With an ignition cycle the message should clear and Start/Stop should be functional.

Additional Information

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